



PUBLIC SERVICE COMMISSION OF WISCONSIN

Universal Service Fund Lifeline Program

Lifeline Eligibility and Lists of Carriers Providing Lifeline Service in Wisconsin

You can find more information about Lifeline Program and Lifeline Discount [here](#).

You are eligible for Lifeline if you have
a household's income at or below 135% of the Federal Poverty Guidelines
OR
you receive benefits from one of the following programs:

- Medicaid
- FoodShare
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Veterans and Survivors Pension Benefit

You can verify if you are eligible for the Lifeline program with this link: [Home - National Verifier](#).

If you are eligible, 1. contact any of the providers on the lists below, 2. ask if they serve the area where you live, and 3. tell them you want to enroll in Lifeline.

The Lifeline discount is limited to one telephone number per household.

The PSC's Consumer Affairs team can assist with Lifeline questions and service. You can reach them at PSCConsumerAffairsMail@wisconsin.gov or (608) 266-2001.

**List 1 –
Providers Offering Lifeline Service Across a Wide Geographic Area**

| # | Company Name | Contact Number | Website |
|----|---|----------------|---------------------------|
| 1 | ACCESS WIRELESS | 866-594-3644 | ACCESSWIRELESS.COM |
| 2 | AIRTALK WIRELESS | 877-247-7799 | AIRTALKWIRELESS.COM |
| 3 | AMERICAN BROADBAND & TELECOMMUNICATIONS CO. | --- | AMERICANASSISTANCE.COM |
| 4 | ASSURANCE WIRELESS | 888-321-5880 | ASSURANCEWIRELESS.COM |
| 5 | BRIGHTSPEED AFFILIATES | 833-692-7773 | BRIGHTSPEED.COM |
| 6 | CHARTER FIBERLINK (offers Lifeline in limited areas) | --- | CHARTER.COM |
| 7 | CELLCOM (mainly NE Wisconsin) | 800-826-5215 | CELLCOM.COM |
| 8 | ENTOUCH WIRELESS | 866-488-8719 | ENTOUCHWIRELESS.COM |
| 9 | FRONTIER COMMUNICATIONS AND AFFILIATES | 800-515-0203 | FRONTIER.COM |
| 10 | GEN MOBILE | 833-528-1380 | GENMOBILE.COM |
| 11 | INFINITI MOBILE | -- | INFINITIMOBILE.COM |
| 12 | LIFE WIRELESS | 888-543-3620 | LIFEWIRELESS.COM |
| 13 | NORTH AMERICAN LOCAL LLC | 877-200-1427 | NORTHAMERICANLOCAL.COM |
| 14 | NORVADO | 800-250-8927 | NORVADO.COM |
| 15 | NSIGHTTEL WIRELESS LLC | 800-826-5215 | NSIGHTTEL.COM/HOME-PHONE/ |
| 16 | REEDSBURG UTILITY COMMISSION | --- | REEDSBURGUTILITY.COM |
| 17 | SAFELINK | 800-723-3546 | SAFELINKWIRELESS.COM |
| 18 | SAFETYNET WIRELESS | 888-224-3213 | SAFETYNETWIRELESS.COM |
| 19 | SPECTRUM (offers Lifeline in limited areas) | 866-952-3113 | OFFICIAL.SPECTRUM.COM |

| # | Company Name | Contact Number | Website |
|----|--|----------------|----------------------|
| 20 | STAND UP WIRELESS | 800-544-4441 | STANDUPWIRELESS.COM |
| 21 | TAG MOBILE | 800-986-5670 | TAGMOBILE.COM |
| 22 | TDS TELECOM and TDS AFFILIATES | 800-225-5837 | TDSTELECOM.COM |
| 23 | TELEPHONE USA OF WISCONSIN LLC – (D/B/A CENTURYLINK) | 800-244-1111 | CENTURYLINK.COM |
| 24 | TEMPO TELECOM | 877-822-8501 | MYTEMPO.COM |
| 25 | TERRACOM | 888-716-8880 | TERRACOMWIRELESS.COM |
| 26 | TORCH WIRELESS | 877-998-6724 | TORCHWIRELESS.COM |
| 27 | TRUCONNECT | 800-430-0433 | TRUCONNECT.COM |
| 28 | VIASAT (SATELLITE SERVICE PROVIDER) | 888-746-8960 | VIASAT.COM |

**List 2 –
Providers offering Lifeline Service in Limited Geographic Areas
and Related Communities Served**

| | Company Name | Contact Number | Website | Communities Served |
|---|-----------------------|------------------------------|------------------------|---|
| 1 | 24-7 TELECOM | 888 247-2035 715-231-2000 | WWT.NET | EAU GALLE, ELK LAKE, ROCK FALLS, SPRING LAKE, OTHER AREAS |
| 2 | AMHERST TELEPHONE CO | 715-824-5529 | WI-NET.COM | AMHERST, POLONIA, ROSHOLT |
| 3 | BALDWIN TELECOM, INC. | 715-684-3346 | BALDWINLIGHTSTREAM.COM | BALDWIN, WOODVILLE, HAMMOND |
| 4 | BELMONT TELEPHONE CO. | 608-762-5800 | BELMONTTEL.COM | BELMONT |
| 5 | SHARON TELEPHONE CO | 262-736-9981 | SHARONTELEPHONE.COM | BERGEN, SHARON, DARIEN |
| 6 | BEVCOMM | 800-473-1442 | BEVCOMM.NET | HAGER CITY, BAY CITY, RADISSON, WEYERHAEUSER, EXELAND |

| | Company Name | Contact Number | Website | Communities Served |
|----|---|------------------------------|----------------------|--|
| 7 | BLOOMER TELEPHONE CO. | 715-568-4830 | BLOOMER.NET | BLOOMER |
| 8 | BRUCE TELEPHONE CO. | 715-868-5111 | BRUCETEL.NET | BRUCE |
| 9 | CIRRINITY | 715-253-2111 | CIRRINITY.NET | ELDERON, WITTENBERG , ANTIGO |
| 10 | CITIZENS CONNECTED | 715-237-2605 715-859-6200 | CITIZENS-TEL.NET | CANTON, LONG LAKE, NEW AUBURN |
| 11 | COCHRANE COOPERATIVE TELEPHONE Co. | 608-248-2323 | COCHRANETEL.COM | COCHRANE, WAUMANDEE |
| 12 | COON VALLEY FARMERS TELEPHONE COMPANY INC | 888 934-9515 608-452-3101 | COONVALLEYTEL.COM | CHASEBURG, COON VALLEY, STODDARD |
| 13 | CENTRAL BROADBAND | 608-744-2154 | CENTRALBB.COM | CUBA CITY |
| 14 | GENUINE TELECOM | 608-647-2345 | GENUINETEL.COM | RICHLAND CENTER |
| 15 | GRANTSBURG TELCOM | 715-463-5322 | GRANTSBURGTELCOM.NET | FALUN, GRANTSBURG, TRADE LAKE |
| 16 | HILLSBORO TELEPHONE CO. | 608-489-3230 | HILLSBOROTEL.COM | HILLSBORO |
| 17 | JCWIFI.COM | 866-620-3725 | JCWIFI.COM | LIMITED AREAS SOUTHERN WISCONSIN |
| 18 | LAKEFIELD TELEPHONE | 800-826-5215 | CELLCOM.COM | NEWTON, NEWTONBURG |
| 19 | LAKELAND COMMUNICATIONS | 715-825-5110 | LAKELAND.WS | LUCK, MILLTOWN, CUSHING, AND FOX CREEK |
| 20 | LAVALLE TEL COOP | 608-985-7201 | LTC.COOP | CAZENOVIA, LA VALLE |
| 21 | LYNXX NETWORKS | 888 317-6565 608-427-6515 | GETLYNXX.COM | CAMP DOUGLAS, NEW LISBON |
| 22 | MARQUETTE-ADAMS TELEPHONE CO-OP, INC. | 608-586-4111 | MARQUETTEADAMS.COM | BROOKS, ENDEAVOR, OXFORD, PACKWAUKEE |

| | Company Name | Contact Number | Website | Communities Served |
|----|-----------------------------------|------------------------------|-----------------------|--|
| 23 | MOSAIC TECHNOLOGIES | 800-924-3405 715-837-1011 | EXPERIENCEMOSAIC.COM | ALMENA, CAMERON, DALLAS, PRAIRIE FARM, RIDGELAND, SAND CREEK, CLAYTON, BLOOMER, CLEAR LAKE, CHETEK, CUMBERLAND, TURTLE LAKE, SARONA, SHELL LAKE, SPOONER, BARRON, BIRCHWOOD, RICE LAKE, HAYWARD AND STONE LAKE |
| 24 | MOUNT HOREB TELEPHONE COMPANY | 608-437-5551 608-930-9985 | MHTC.NET | MOUNT HOREB |
| 25 | NELSON COMMUNICATIONS COOPERATIVE | 715-672-4204 | NTEC.NET | ARKANSAW, DURAND, GILMANTON, NELSON |
| 26 | NEXTGEN BROADBAND | 715-263-2755 | NEXTGEN-BROADBAND.NET | CLEAR LAKE |
| 27 | NORTHWEST COMMUNICATIONS | 715-268-7101 | NWCOMM.NET | AMERY, CLAYTON, DEER PARK, |
| 28 | NORTHWEST COMMUNICATIONS | 715-247-5545 | NWCOMM.NET | SOMERSET |
| 29 | RICHLAND GRANT TEL. COOP | 608-537-2461 | RGTC.COOP | BLUE RIVER, BOAZ, GAYS MILLS, SABIN, SOLDIERS GROVE |
| 30 | SIREN TELEPHONE COMPANY INC. | 877-349-2224 715-349-2224 | SIRENTEL.COM | SIREN |
| 31 | SOLARUS | 715-421-8111 800-421-9282 | SOLARUS.NET | NEKOOSA, PORT EDWARDS, RUDOLPH, WISCONSIN RAPIDS, MANAWA, OGDENSBURG |
| 32 | SPRING VALLEY TELEPHONE CO. | 715-778-4433 | SVTEL.NET | SPRING VALLEY |
| 33 | TRI-COUNTY TELEPHONE COOP. INC. | 800-831-0610 715-695-2691 | TCCPRO.NET | ELEVA, INDEPENDENCE, NORTHFIELD, PIGEON FALLS, PLEASANTVILLE, STRUM |
| 34 | UNION TELEPHONE COMPANY | 715-335-6301 | UNIONTEL.NET | ALMOND, COLOMA, HANCOCK, PLAINFIELD |
| 35 | VERNON TELEPHONE COOPERATIVE | 800-543-2029 608-634-3136 | VERNONCOM.COOP | DE SOTO, GENOA, LA FARGE, LIBERTY POLE, READSTOWN, VIOLA, WESTBY, YUBA |

Numbers shown above with an area code of 800, 833, 855, 866, or 877 can be dialed toll-free.