MIDWEST NATURAL GAS, INC.

TARIFF BOOK

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Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Residential - Firm Distribution Service

Applicability and Character of Service

This distribution service rate will be applied to residential customers for ordinary household purposes. Residential customers shall mean those who purchase natural gas for domestic use. Domestic use shall be defined as all natural gas service that is ultimately consumed at a single or multiple family dwelling for space heating, water heating, cooking, air conditioning, or other household use within the dwelling.

Where service to an apartment building is measured through one meter and when there are four or less residential units, service shall be billed at the residential rate. When the building contains five or more residential units, service shall be at the appropriate commercial and industrial distribution rate schedule. If the building has separately metered residential units, service to the public areas and for other common usage shall be billed on the appropriate commercial and industrial distribution rate schedule.

Distribution service by the Company under this Rate Schedule shall be on a firm basis.

Conditions of Delivery

1. Gas billed under these rates shall be on the therm basis.
2. This Rate Schedule applies to gas distributed to one customer at one location through one meter. Service under this rate is for the exclusive use of the customer and is not to be resold or shared with others. For those customers where, at the Company's sole discretion, two or more meters are required for service, all such meters will be combined and the total service charge will be the same as though one meter was installed.
3. Customers taking service under this Rate Schedule will receive their gas supply service under the Company's Firm Gas Sales Service (Rate Schedule FS-1).
4. Customers who have their meters turned off and back on within a 12-month period shall pay the Customer Charge applicable to the customer for the period while service was not being used.
5. The rates and character of service under this Rate Schedule are subject to review and change by the Public Service Commission of Wisconsin.
6. This service is subject to the conditions of delivery set forth herein and to the Company's rules and regulations for gas service.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Residential - Firm Distribution Service

Utility Charges

Customer Service Charges:	
Residential Customer:	$ 8.55 per month
Distribution Volume Charge:	
Distribution Service Rate	$0.1708 per therm

Minimum Monthly Bill

The minimum monthly bill shall be the customer service charge. Distribution volume charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 134.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Small Commercial -Firm Distribution Service

Applicability and Character of Service

This distribution service rate will be applied to commercial and industrial customers for ordinary business purposes, including space heating, whose normalized natural gas consumption is less than 1,600 therms in any 12 consecutive billing months. The customer will be removed from this Rate Schedule if the customer no longer qualifies for service under this Rate Schedule. A customer will be moved to Rate Schedule Cg-2 when their normalized consumption is greater than 1,600 therms for any period during the most recent 12 consecutive months. Changes in rate classification will be effective for the billing period immediately following the determination of eligibility, and customers will be bound by the terms and conditions, including Gas Service Options, of the new Rate Schedule.

Where service to an apartment building is measured through one meter and when there are four or less residential units, service shall be billed at the residential rate. When the apartment building contains five or more residential units, service shall be at the appropriate commercial and industrial distribution service rate schedule. If the apartment building has separately metered residential units, service to the public areas and for other common usage shall be billed on the appropriate commercial and industrial distribution service rate.

Distribution service by the Company under this Rate Schedule shall be on a firm basis.

Conditions of Delivery

1. Gas billed under these rates shall be on the therm basis.
2. This Rate Schedule applies to gas distributed to one customer at one location through one meter. Service under this rate is for the exclusive use of the customer and is not to be resold or shared with others. For those customers where, at the Company's sole discretion, two or more meters are required for service, all such meters will be combined and the total service charge will be the same as though one meter was installed.
3. Customers taking service under this Rate Schedule will receive their gas supply service under the Company's Firm Gas Sales Service (Rate Schedule FS-1).
4. Customers who have their meters turned off and back on within a 12-month period shall pay the Customer Charge applicable to the customer for the period while service was not being used.
5. The rates and character of service under this Rate Schedule are subject to review and change by the Public Service Commission of Wisconsin.
6. This service is subject to the conditions of delivery set forth herein and to the Company's rules and regulations for gas service.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Small Commercial -Firm Distribution Service

Utility Charges

Customer Service Charge:	
Small Commercial Customer:	$12.25 per month
Distribution Volume Charge:	
Distribution Service Rate	$0.1708 per therm

Minimum Monthly Bill

The minimum monthly bill shall be the customer service charge. Distribution volume charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 134.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Medium Commercial - Firm Distribution Service

Applicability and Character of Service

This distribution rate will be applied to commercial and industrial customers for ordinary business purposes, including space heating, whose normalized natural gas consumption is greater than 1,600 therms and less than 4,500 therms in any 12 consecutive billing months. A customer will be moved to Rate Schedule Cg-1 when their annual normalized consumption falls below 1,600 therms and remains below 1,600 therms for 12 consecutive months. A customer will be moved to Rate Schedule Cg-3 when their normalized consumption is greater than 4,500 therms for any period during the most recent 12 consecutive months. Changes in rate classification will be effective for the billing period immediately following the determination of eligibility and customers will be bound by the terms and conditions, including Gas Service Options, of the new Rate Schedule. Unless otherwise determined by Company, new customers will initially be placed on Rate Schedule Cg-1 and remain there until their consumption causes them to be moved to Rate Schedule Cg-2, Cg-3 or Ig-1.

Where service to an apartment building is measured through one meter and when there are four or less residential units, service shall be billed at the residential rate. When the apartment building contains five or more residential units, service shall be at the appropriate commercial and industrial distribution service rate schedule. If the apartment building has separately metered residential units, service to the public areas and for other common usage shall be billed on the appropriate commercial and industrial distribution service rate.

Distribution service by the Company under this Rate Schedule shall be on a firm basis.

Conditions of Delivery

1. Gas billed under these rates shall be on the therm basis.
2. This Rate Schedule applies to gas distributed to one customer at one location through one meter. Service under this rate is for the exclusive use of the customer and is not to be resold or shared with others. For those customers where, at the Company's sole discretion, two or more meters are required for service, all such meters will be combined and the total service charge will be the same as though one meter was installed.
3. Customers who have their meters turned off and back on within a 12-month period shall pay the Customer Charge applicable to the customer for the period while service was not being used.
4. Customers taking service under this Rate Schedule will receive their full requirements gas supply service under the Company's Firm Gas Sales Service (Rate Schedule FS-1), unless the customer requests, in writing, or contracts with the Company for service under the Company's Interruptible Gas Sales Service (Rate Schedule IS-1), or Transportation Service (Rate Schedule TS-1).

Medium Commercial - Firm Distribution Service

Conditions of Delivery (continued)

5. If special equipment, such as motor-operated valves, metering bypass, and remote control is required to monitor gas service, such special equipment shall be installed by the Company at the customer's expense. This requirement may also apply to telemetering equipment necessary for service under the Company's Rate Schedules IS-1 or TS-1. The ownership, installation, operation, and maintenance of all such equipment shall be under the exclusive control of the Company.
6. The rates and character of service under this Rate Schedule are subject to review and change by the Public Service Commission of Wisconsin.
7. This service is subject to the conditions of delivery set forth herein and to the Company's rules and regulations for gas service.

Utility Charges

Customer Service Charge:	
Medium Commercial Customer:	$17.00 per month
Distribution Volume Charge:	
Distribution Service Rate	$0.1535 per therm

Minimum Monthly Bill

The minimum monthly bill shall be the customer service charge. Distribution volume charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 134.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Large Commercial -Firm Distribution Service

Applicability and Character of Service

This distribution service rate will be applied to commercial and industrial customers for ordinary business purposes, including space heating, whose normalized natural gas consumption is greater than 4,500 therms in any 12 consecutive billing months. A customer will be removed from this Rate Schedule if the customer no longer qualifies for service under this Rate Schedule. A customer will be moved to Rate Schedule Cg-2 when their annual normalized consumption falls below 4,500 therms and remains below 4,500 therms for 12 consecutive months. Changes in rate classification will be effective for the billing period immediately following the determination of eligibility and customers will be bound by the terms and conditions, including Gas Service Options, of the new Rate Schedule. Unless otherwise determined by Company, new customers will initially be placed on Rate Schedule Cg-1 and remain there until their consumption causes them to be moved to Rate Schedule Cg-2, Cg-3 or Ig-1.

Where service to an apartment building is measured through one meter and when there are four or less residential units, service shall be billed at the residential rate. When the apartment building contains five or more residential units, service shall be at the appropriate commercial and industrial distribution service rate schedule. If the apartment building has separately metered residential units, service to the public areas and for other common usage shall be billed on the appropriate commercial and industrial distribution service rate.

Distribution service by the Company under this Rate Schedule shall be on a firm basis.

Conditions of Delivery

1. Gas billed under these rates shall be on the therm basis.
2. This Rate Schedule applies to gas distributed to one customer at one location through one meter. Service under this rate is for the exclusive use of the customer and is not to be resold or shared with others. For those customers where, at the Company's sole discretion, two or more meters are required for service, all such meters will be combined and the total service charge will be the same as though one meter was installed.
3. Customers who have their meters turned off and back on within a 12-month period shall pay the Customer Charge applicable to the customer for the period while service was not being used.
4. Customers taking service under this Rate Schedule will receive their full requirements gas supply service under the Company's Firm Gas Sales Service (Rate Schedule FS-1), unless the customer requests, in writing, or contracts with the Company for service under the Company's Interruptible Gas Sales Service (Rate Schedule IS-1), or Transportation Service (Rate Schedule TS-1).

Large Commercial - Firm Distribution Service

5. If special equipment, such as motor-operated valves, metering bypass, and remote control is required to monitor gas service, such special equipment shall be installed by the Company at the customer's expense. This requirement may also apply to telemetering equipment necessary for service under the Company's Rate Schedules IS-1 or TS-1. The ownership, installation, operation, and maintenance of all such equipment shall be under the exclusive control of the Company.
6. The rates and character of service under this Rate Schedule are subject to review and change by the Public Service Commission of Wisconsin.
7. This service is subject to the conditions of delivery set forth herein and to the Company's rules and regulations for gas service.

Utility Charges

Customer Charges	
Large Commercial Customer:	$65.00 per month
Distribution Volume Charge:	
Distribution Service Rate	$0.0794 per therm

Minimum Monthly Bill

The minimum monthly bill shall be the customer service charge. Distribution volume charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 134.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Large Commercial - Interruptible Distribution Service

Applicability and Character of Service

Distribution service by the Company under this Rate Schedule shall be on an interruptible basis. This interruptible distribution service rate is available to commercial and industrial customers for ordinary business purposes, including space heating, whose normalized natural gas consumption is greater than 4,500 therms in any 12 consecutive billing months. A customer will be removed from this Rate Schedule if the customer no longer qualifies for service under this Rate Schedule. A customer will be moved to Rate Schedule Cg-2 when their annual normalized consumption falls below 4,500 therms and remains below 4,500 therms for 12 consecutive months. Changes in rate classification will be effective for the billing period immediately following the determination of eligibility and customers will be bound by the terms and conditions, including Gas Service Options, of the new Rate Schedule. Unless otherwise determined by Company, new customers will initially be placed on Rate Schedule Cg-1 and remain there until their consumption causes them to be moved to Rate Schedule Cg-2, Cg-3 or Ig-1.

Available to any customer who:

1. Will curtail or interrupt service upon request of the Company.

or

2. Will provide and maintain suitable and adequate alternate fuel standby facilities or will discontinue use, during an interruption, of any equipment for which alternate fuel facilities are not maintained. Alternate fuel is an energy source other than natural gas. The customer shall have available at all times sufficient standby fuel to maintain a continuous fuel supply during periods of curtailment in the delivery of gas sold.

Conditions of Delivery

1. Gas billed under these rates shall be on the therm basis.
2. This Rate Schedule applies to gas distributed to one customer at one location through one meter. For those customers where, at the Company's sole discretion, two or more meters are required for service, all such meters will be combined and the total service charge will be the same as though one meter was installed.
3. Customers who have their meters turned off and back on within a 12-month period shall pay the Customer Charge applicable to the customer for the period while service was not being used.
4. Customers taking service under this Rate Schedule will receive their full gas supply service under the Company's Interruptible Gas Sales Service (Rate Schedule IS-1).

Large Commercial - Interruptible Distribution Service

5. If special equipment, such as motor-operated valves, metering bypass, and remote control is required to monitor gas service, such special equipment shall be installed by the Company at the customer's expense. This requirement may also apply to telemetering equipment necessary for service under the Company's Rate Schedules IS-1. The ownership, installation, operation, and maintenance of all such equipment shall be under the exclusive control of the Company.
6. The rates and character of service under this Rate Schedule are subject to review and change by the Public Service Commission of Wisconsin.
7. This service is subject to the conditions of delivery set forth herein and to the Company's rules and regulations for gas service.

Utility Charges

Customer Charges	
Interruptible Customer:	$125.00 per month
Distribution Volume Charge:	
Distribution Service Rate	$0.0617 per therm

Minimum Monthly Bill

The minimum monthly bill shall be the customer service charge. Distribution volume charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 134.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Large Commercial – Seasonal Interruptible Distribution Service

Applicability and Character of Service

Distribution service by the Company under this Rate Schedule shall be on an interruptible basis. This seasonal interruptible distribution service rate is available to commercial and industrial customers for ordinary business purposes, whose entire natural gas requirements can be taken during the off-peak period. Service under this schedule is designed to achieve maximum utilization of the Company's facilities during off-peak periods. The off-peak period is defined as the period starting May 1 and continuing through December 31. The on-peak period is defined as the period starting January 1 and continuing through April 30.

Available to any customer who:

1. Will curtail or interrupt service upon request of the Company.

2. Will provide and maintain suitable and adequate alternate fuel standby facilities or will discontinue use, during an interruption, of any equipment for which alternate fuel facilities are not maintained. Alternate fuel is an energy source other than natural gas. The customer shall have available at all times sufficient standby fuel to maintain a continuous fuel supply during periods of curtailment in the delivery of gas sold.

3. Will take service for five months or less during the off-peak period.

Conditions of Delivery

1. Gas billed under these rates shall be on the therm basis.
2. This Rate Schedule applies to gas distributed to one customer at one location through one meter. For those customers where, at the Company's sole discretion, two or more meters are required for service, all such meters will be combined and the total service charge will be the same as though one meter was installed.
3. Customers taking service under this Rate Schedule will receive their full gas supply service under the Company's Interruptible Gas Sales Service (Rate Schedule IS-1).

Large Commercial – Seasonal Interruptible Distribution Service

4. If special equipment, such as motor-operated valves, metering bypass, and remote control is required to monitor gas service, such special equipment shall be installed by the Company at the customer's expense. This requirement may also apply to telemetering equipment necessary for service under the Company's Rate Schedules IS-1. The ownership, installation, operation, and maintenance of all such equipment shall be under the exclusive control of the Company.
5. The rates and character of service under this Rate Schedule are subject to review and change by the Public Service Commission of Wisconsin.
6. This service is subject to the conditions of delivery set forth herein and to the Company's rules and regulations for gas service.

Utility Charges

Customer Charges	
Seasonal Interruptible Customer:	$125.00 per month
Distribution Volume Charge:	
Distribution Service Rate	$0.0617 per therm

Minimum Monthly Bill

The minimum monthly bill shall be the customer service charge. Distribution volume charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 134.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Firm Gas Sales Service

Availability

To all customers taking service under the Company's Rate Schedules Rg-1, Cg-1, Cg-2, or Cg-3.

This Firm Gas Sales Service Rate Schedule is to be taken in conjunction with the Distribution Service Rate Schedule for which the customer qualifies.

Applicability and Character of Service

This service provides Company-owned natural gas supply to the customer. Customers receiving distribution service under Rate Schedules Rg-1 or Cg-1 must take all gas service under this Rate Schedule.

Rates

Administrative Charge	$0.0120 per therm
Natural Gas Service – Summer	$0.6127 per therm 1/
Natural Gas Service – Winter	$0.6859 per therm 1/

1/ Subject to adjustment for cost of purchased gas. See Schedule PGA, (Purchased Gas Adjustment Schedule and Refund Provision), Sheet No. 6 of 6, for current effective rates.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 134.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Interruptible Gas Sales Service

Availability

Available to commercial and industrial customers who receive distribution service under the Company's Rate Schedule Ig-1.

This gas service is for annual gas service supplied at a single point of delivery. Furthermore, the customer will:

1. Contract for service under this Rate Schedule with the Company for a term of one year with one-year automatic renewals thereafter unless terminated with a six-month written notice to the Company prior to November 1 of the year of termination.
2. Interrupt service upon request of the Company.
3. Provide and maintain suitable and adequate alternate fuel standby facilities or will discontinue use, during an interruption, of any equipment for which alternate fuel facilities are not maintained. Alternate fuel is an energy source other than natural gas.

Applicability and Character of Service

Gas supply provided by the Company to any customer under this Rate Schedule shall be on an interruptible basis only and the Company shall have the right to interrupt deliveries of gas supply hereunder, whenever and to the extent necessary such interruption, in the sole judgment of the Company, may be required. Provision of natural gas supply under this Rate Schedule shall be subject

to interruption whenever required to protect availability of gas supply to customers served under any of the Company's firm gas services.

Telemetering equipment may, at the Company's sole discretion, be installed before service is provided on this Rate Schedule. The customer must provide a business-grade telephone line to allow the Company continuous access at anytime for meter reading purposes and connection to existing electrical facilities as necessary for operation of the telemetering equipment. Once telemetering is installed, the Company, at its option, may bill the customer based on telemetered consumption, provided that actual meter readings are taken no less often than once every six months to verify the telemetered consumption.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Interruptible Gas Sales Service

Rates

Administrative Charge	$0.0112 per therm
Natural Gas Service (2)	$0.5627 per therm 1/

1/ Subject to adjustment for cost of purchased gas. See Schedule PGA, (Purchased Gas Adjustment Schedule and Refund Provision), Sheet No. 6 of 6, for current effective rates.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 134.

Interruptible Gas Sales Service

Penalty Clause

Customers are responsible for an additional charge for unauthorized use upon failure to curtail or interrupt natural gas requirements when notified by Company. Availability of this charge does not preclude Company from physically controlling customer's gas supply upon customer's failure to curtail or interrupt. The additional charge for unauthorized use shall be assessed as follows:

1. During a curtailment or interruption when interstate pipeline capacity is not limited, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or $2.50 per therm for gas used in excess of the maximum quantity level requested by the Company.

2. During a curtailment or interruption due to capacity limitations on interstate pipelines, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or $10.00 per therm for gas used in excess of the maximum quantity level requested by the Company.

Incremental cost, as referenced above, shall include any interstate pipeline penalties incurred as a result of customers' failure to curtail or interrupt, as well as the total cost of incremental interstate pipeline capacity and/or gas commodity purchased to serve customers' load on the day(s) of curtailment or interruption.

Special Terms and Provisions

1. When interruption of deliveries hereunder is required, the customer shall interrupt the use of gas at the time and to the extent requested by the Company. The Company will notify the customer as far in advance as is feasible, and the customer shall discontinue or interrupt the use of gas under this Rate Schedule as ordered by the Company. In addition, the Company reserves the right to test the interruptibility of any customer on this Rate Schedule for any period of at least four hours that the Company requests. The Company has the option of requesting this test interruption of service at least one time each year. The Company reserves the right to move any customer who fails three interruptions, either actual or test, to the firm Rate Schedule for which they would otherwise qualify, provided that the Company has the capacity to serve the customer under the firm Rate Schedule.

Interruptible Gas Sales Service

Special Terms and Provisions (continued)

2. If, during an interruption, a customer finds it necessary to use some natural gas on an emergency basis, the customer will be subject to the penalty clause of this Rate Schedule.
3. Gas that may be required for the operation of standby fuel equipment only (pilot lights) shall be available during periods of interruption under this Rate Schedule.
4. Gas obtained hereunder shall not be resold.
5. If special equipment, such as motor-operated valves, metering bypass, and remote control is required to monitor gas service, such special equipment shall be installed by the Company at the customer's expense. The ownership, installation, operation, and maintenance of all such equipment shall be under the exclusive control of the Company.
6. Any customer receiving service under this Rate Schedule that wishes to discontinue the service and have the same load served under one of the Company's other system supply sales services shall apply for that service in writing. The Company will determine availability of the requested service and the customer will be treated as a new customer in determining the availability of gas.
7. This service is subject to the conditions of delivery set forth herein and to the Company's rules and regulations for gas service.
8. The rates and character of service under this Rate Schedule are subject to review and change by the Public Service Commission of Wisconsin.

Reserved Right to Limitation of Additional Contracts

Service under this Rate Schedule is predicated on the availability to the Company of a sufficient natural gas supply to enable service hereunder to be made available during a major portion of each year without impairment of service to other customers. The Company, therefore, reserves the right to decline acceptance of any additional contracts for service hereunder at such time as, in the Company's sole judgment, the volumes of service already contracted for equal the gas supply available for this class of service.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Transportation Service

Transportation service provides for the transportation of customer-owned gas from the applicable city gate station through the Company's distribution system to the customer's meter. The customer is responsible for arranging for the purchase and delivery of gas to the Company's city gate station.

Availability

This service is available for customers' who would otherwise be qualified to receive service under the Company's system supply schedules but have elected to be transportation customers and have made arrangements for the delivery of customer-owned gas to the Company's city gate station.

This service is available when the installed distribution capacity and facilities are sufficient to provide service under this schedule without reducing the quality or quantity of services to any higher priority customer as defined in the Priority of Service Program.

Customers seeking service under this rate schedule must also execute an End User Allocation Agreement with Northern Natural Gas Company and the Company. Service under this Rate Schedule will start on the first gas day of the month and terminate on the last gas day of the month.

Applicability and Character of Service

Customers under this Rate Schedule will be responsible for arranging for the purchase and delivery of Third-Party Natural Gas Supplies to the Company's facilities for the term of service under this Rate Schedule. Deliveries of Third-Party Natural Gas Supplies to the Company must be nominated on a daily basis in accordance with the terms and provisions of this Rate Schedule.

The Company shall require the installation of telemetering equipment before service will be provided on this Rate Schedule. The customer must provide a business-grade telephone line and connection to existing electrical facilities as necessary for operation of the telemetering equipment. Customers must maintain continuous phone and electric service to the telemetering equipment to continue on this service. Once telemetering is installed, the Company, at its option, may bill the customer based on telemetering consumption, provided that actual meter readings are taken no less often than once every six months to verify the telemetered consumption.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Transportation Service

Rate

Transportation Administration Charge: $75.00 per month

Distribution Service Charge:

	Applicable System Sales Rate Class	Customer Charge Per Month	Base Rate Per Therm
Firm Service:	Cg-1	$12.25	$ .1708
	Cg-2	$17.00	$ .1535
	Cg-3	$65.00	$ .0794
Interruptible Service:	Ig-1	$125.00	$ .0617
	SIg-1	$125.00	$ .0617

Minimum Monthly Bill

The minimum monthly bill shall be the Transportation Administrative Charge plus the applicable monthly customer charge for distribution service. Distribution volume charges shall be added to the minimum monthly bill.

Billing

Bills for natural gas service are rendered monthly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next eight days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 134.

Transportation Service

Curtailment/Interruption of Service

The Company will attempt to deliver the customer-owned gas on a day-to-day basis in accordance with the customer's requirements and subject to maximum allowable delivery restrictions. Delivery of gas may be subject to supply restrictions when required for situations that include Company distribution system capacity constraints, and a reduction or interruption in customer-owned quantities being delivered to Company's distribution system. Customers may be required to not exceed their daily nomination. Company will provide notice of supply restriction as far in advance as possible.

The Company reserves the right to curtail or suspend service on any day the Company determines that:

1. Operating conditions are such that interruption is necessary.

2. The natural gas distribution system capacity is not sufficient to meet the requirements of existing firm delivery customers regardless of the ownership of the gas.

3. The producer or transmission supplier curtails or interrupts the supply of customer-owned natural gas to the Company's city gate station.

4. A constraint day is declared and the transportation customer is required to stay within nominated volumes.

   If in the event of a disruption on the Company's system it is determined that the Company has delivered gas transported under this tariff to the Company's system customers, compensation to the transporting customer shall be at the Company's weighted average cost of gas.

Transportation Service

Penalty Clause

Customers are responsible for an additional charge for unauthorized use upon failure to curtail or interrupt natural gas requirements when notified by Company. Availability of this charge does not preclude Company from physically controlling customer's gas supply upon customer's failure to curtail or interrupt. The additional charge for unauthorized use shall be assessed as follows:

1. During a curtailment or interruption when interstate pipeline capacity is not limited, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or $2.50 per therm for gas used in excess of the maximum quantity level requested by the Company.

2. During a curtailment or interruption due to capacity limitations on interstate pipelines, the additional charge shall be the greater of incremental cost to the Company that results from a failure to curtail or interrupt, or $10.00 per therm for gas used in excess of the maximum quantity level requested by the Company.

Incremental cost, as referenced above, shall include any interstate pipeline penalties incurred as a result of customers' failure to curtail or interrupt, as well as the total cost of incremental interstate pipeline capacity and/or gas commodity purchased to serve customers' load on the day(s) of curtailment or interruption.

Conversion From System Sales Service to Transportation

Any customer who wishes to convert from the Company's system sales service and be served under this schedule shall provide a minimum of twelve months written notice prior to November 1 of the year preceding the year in which the conversion is to become effective. In lieu of the waiting period, the Company may condition conversion on the payment of an exit fee as described below.

Exit Fee

A current Company sales service customer transferring to transportation service may be required to pay an exit fee. The purpose of the exit fee is to recover the costs of the next 12-month period that will not be recovered as a result of the customer's transfer from sales service to transportation service. The exit fee shall include all costs incurred by the Company to provide service to the customer as a sales service customer. These costs include, but are not limited to, the following:

Transportation Service

Exit Fee (continued)

1. any take-or-pay or similar charges incurred by the Company under its supply contracts that result from the customer's decision to transport and to purchases supplies from an entity other than the Company for the next twelve months,

2. any charges including, but not limited to, reservation charges, commodity charges, minimum bills, penalties, balancing charges, transition costs and take-or-pay costs, incurred by the Company under its capacity, storage, peaking and other contracts that result from the customer's Decision to transport and to purchase supplies from an entity other than the Company; and

3. any other charges that are incurred as a result of the customer's decision to transport and to purchase supplies from an entity other than the Company.

A system sales service customer that has decided to convert to transportation service and purchase capacity from an entity other than the Company must pay the total exit fee as described above. A system sales service customer that agrees to accept an assignment of a pro rata portion of the Company's firm upstream pipeline capacity and other services contracted for on behalf of the customer and also agrees to pay all charges and rates of whatever kind associated with those services shall have the exit fee reduced by such an amount.

The Company shall determine the total amount of the above costs and bill the transporter for either the total amount or for the amount reduced for costs associated with any capacity assignments. The Transporter must pay this preliminary bill in full prior to the commencement of service under this tariff.

Conversion to System Sales Service

Any customer under this schedule that plans to transfer to the Company's system sales service shall provide a minimum of twelve months notice prior to November 1 of the year preceding the year in which the conversion is to become effective. The Company may waive this notice requirement if the Company has adequate supply and capacity to serve the customer.

Transportation Service

Special Terms and Conditions

1. Customers served under this schedule shall be required to execute a written contract between the customer and the Company setting forth specific arrangements as to contract periods, volumes to be transported by the Company on behalf of the customer, point of delivery, methods of metering, nomination and notification procedures and any other matters deemed necessary.

2. Service under this rate schedule shall be metered separately from any other gas service.

3. The Company's Rules and Regulations for applicable gas sales service schedules shall apply except where otherwise noted in this schedule.
4. The customer must comply with all the conditions as stated in the separate signed service agreement, this schedule and the Company's Rules and Regulations.

5. The Company may require the installation and operation of equipment and other facilities to remotely read the customer's meter. Installation and operation shall include access to electric power, telephone lines or data transmission lines and customer property or other customer equipment when it is necessary to make the remote meter reading operational. The customer agrees to allow the Company to install and operate such equipment. The Company will own and maintain this equipment.

6. The Company shall not be required to extend or reinforce its established distribution system for the purpose of furnishing interruptible service under this schedule, unless in the Company's sole judgment, the cost to the Company of making such installation is justified by the character and permanence of the applicant's load.

7. The Company reserves the right, subject to regulatory requirements, to change the terms and conditions of this Rate Schedule resulting from changes made by any of the transporting interstate pipelines in their terms and conditions for transportation service.

8. Gas delivered by the Company under this rate schedule will be commingled with other natural gas, vaporized liquefied natural gas, and propane-air vapor that are delivered by the Company. Accordingly, the gas of the customer shall be subject to such changes in heat content as may result from such commingling, and the Company shall be under no obligation to redeliver for the customer's account gas of a heat content identical to that caused to be delivered by the customer to the Company.

Transportation Service

Special Terms and Conditions (continued)

9. The Company reserves the right to divert customer-owned natural gas supply delivered to the Company for use by the Company's firm service customers, during and to the extent emergency conditions which are out of the Company's immediate control (force majeure) prevent the Company from meeting firm service customer requirements. The Company shall reimburse any customer whose gas supply is diverted to respond to force majeure conditions at the greater of Company's weighted average cost of gas for each month in which the diversion occurs or customer's actual cost for the diverted supply.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Non-Sufficient Funds Charge

When a customer issues a check or authorizes an electronic funds transfer payment to the Company that a bank or other financial institution fails to honor (for reasons of insufficient funds, account closed, stop payment order issued, etc.), the customer shall be billed a charge of $20.00 per check or electronic funds transfer.

RATE FILE

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Reconnection Charge and Service Initiation Charge

Reconnection Charge:	**During Normal Business Hours**	**After Normal Business Hours**
When a customer requests reconnection at the same location within any twelve-month period and gas utilization equipment must be lit, the customer must pay a reconnection charge.	$35.00	$55.00

Service Initiation Charge:

The following service initiation charges shall apply for changes in customer status and shall be payable by new customers as a condition of receiving service to cover the lighting of gas utilization equipment, meter reading expenses and administrative expenses associated with establishing service and providing special billing:

- To cover connection costs including the lighting of gas utilization equipment, meter reading expenses and administrative expenses associated with establishing a new customer account or transferring an existing account to a new location.	$35.00	$55.00
- To cover meter reading expenses and administrative expenses associated with establishing a new customer account or transferring an existing account to a new location.	$20.00	$40.00
- To cover only the administrative expenses associated with account transfers when the customer name and/or address is changed on the Company billing records, and no special meter reading/connection is necessary.	$10.00	

The Service Initiation Charge shall apply under the following circumstances:

A. New Service Installations;
B. Ownership of property transfers;
C. Owner of property assigns responsibility for service to tenant-customer, and tenant-customer Accepts the responsibility;
D. Tenant-customer moves, and billing address transfers back to owner;
E. Tenant changes, and new tenant accepts responsibility for bill; or
F. Property management company or condominium association transfers, and responsibility is Accepted by new management.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Purchased Gas Adjustment and Refund Provisions

PURCHASED GAS ADJUSTMENT

Midwest Natural Gas, Inc. (the Company) shall calculate a purchased gas adjustment (PGA) each month to reflect changes to the base average gas costs. The PGA shall also include reconciliation between the actual cost of gas supply and the amount recovered from customers during the PGA year. In addition, the PGA filing may include any refunds received by the Company from its wholesale suppliers.

The Company shall file with the Commission by the fifth working day of each month the proposed rate changes under the operation of the PGA schedule. Filings shall include the rate sheets, Commission's standardized PGA report, source data and supporting calculations. The PGA rates will be effective as of the first day of the month and upon Commission review may be subject to change and, if necessary, refund.

The Company shall file with the Commission significant deviations from the Company's approved Gas Supply Plan. Any significant change in sales data should be reflected in future PGA filings. Any significant changes in firm capacity, storage, firm supply and any other reliability-related change, such as capacity release without recall, must be filed for Commission approval at least 21 days prior to the effective date of the change.

Base Average Gas Costs

The rates for the base average gas costs as determined in docket 3670-GR-102, are as follows:

	Cost Per Therm	
	Firm	Interruptible
6-Month Peak Demand (D-1 Winter)	$0.0732	
12-Month Peak Demand (D-1 Annual)	$0.0500	
Annual Demand (D-2 Annual)	$0.0206	$0.0206
Commodity	$0.5421	$0.5421
Total Base Average Cost Per Therm	$0.6859	$0.5627

Purchased Gas Adjustment and Refund Provisions

Base Average Gas Costs (continued)

When the Company's cost of natural gas supply or sales data changes from the estimates reflected in the base average costs, new rates for average gas costs shall be calculated. The sources of supply, throughput data, and the purchased gas to sales ratio shall be from the Company's most recent Gas Supply Plan. For purposes of the operation of this schedule, the PGA year shall be the period from November 1 through October 31, which is consistent with the planning periods from the Company's Gas Supply Plan.

The Company's total PGA year costs associated with 6-month peak demand (D-1 Winter) shall include pipeline costs for firm pipeline capacity reserved for the period November through March under 1) TFX5 and TF5 services, and 2) TFF, TFX12 and TF12 Variable services less any capacity release and off-system sales credits related to these demand costs. The 6-month peak demand costs shall exclude GRI demand fees and any other demand surcharges applicable to each pipeline service. The cost of the TFX5 and TF5 services shall be allocated to 6-month peak demand costs by pricing it at the winter seasonal reservation rates. The cost of the TFF, TFX12 and TF12 Variable services shall be allocated to 6-month peak demand costs by pricing it at the difference between winter versus summer seasonal reservation rates. The new rate for 6-month peak demand costs shall be calculated by dividing the Company's total 6-month peak demand costs by the total estimated therms of firm gas sales from November 1 through April 30. The 6-month peak demand costs shall be collected from firm sales customers on a seasonal basis during the period November through April.

The Company's total PGA year costs associated with 12-month peak demand (D-1 Annual) shall include pipeline costs for firm pipeline capacity reserved for the period November through October under TFF, TFX12 and TF12 Variable services less any capacity release and off-system sales credits related to these demand costs. The 12-month peak demand costs shall exclude GRI demand fees and any other demand surcharges applicable to each pipeline service. The cost of the TFF, TFX12 and TF12 Variable services shall be allocated to 12-month peak demand costs by pricing it at the summer seasonal reservation rates for each month of the year. The new rate for 12-month peak demand costs shall be calculated by dividing the Company's total 12-month peak demand costs by the total estimated therms of firm gas sales from November 1 through October 31.

The Company's total PGA year costs associated with annual demand (D-2 Annual) shall include pipeline costs for firm pipeline capacity reserved under TF12 Base and SMS services, and firm storage capacity reserved under FDD service less any capacity release and off-system sales credits related to these demand costs. The annual demand costs shall also include GRI demand fees and any other demand surcharges applicable to all of the Company's firm pipeline capacity reserved. The

Purchased Gas Adjustment and Refund Provisions

Base Average Gas Costs (continued)

new rate for annual demand costs shall be calculated by dividing the Company's total annual demand costs by the total estimated therms of commodity gas sales from November 1 through October 31.

The Company's gas costs associated with commodity shall include the estimated cost of commodity gas purchased for system sales based on volumes from the Company's approved Gas Supply Plan, volumetric pipeline transportation costs including fuel used in transportation and gas withdrawn from storage including injection fees, withdrawal fees and storage fuel used. The new rate for commodity costs shall be calculated by dividing the Company's total estimated monthly commodity gas costs by the total estimated therms of commodity sales for the month.

Monthly Gas Cost Reconciliation

The actual cost of gas incurred by the Company each month shall be compared to the gas costs actually recovered from customers at the conclusion of each month (the Reconciliation Month). Any difference between the actual cost of gas and the amount recovered from customers shall be recovered from or returned to customers through a reconciliation adjustment made to the PGA in future months. The amount of the adjustment shall be calculated separately for each rate component identified in the Base Average Gas Costs shown on Sheet 1 of 5 of this schedule. Reconciliation adjustments will be calculated by dividing the total over or under collection at the end of each month by the remaining projected sales volumes in the recovery periods for each gas cost rate component. The recovery period for each rate component shall be as follows:

6-Month Peak Demand (D-1 Winter): November 1 through April 30 of the PGA year

12-Month Peak Demand (D-1 Annual): November through October 31 of the PGA year

Annual Demand (D-2 Annual): November through October 31 of the PGA year

Commodity: The three-month period following each Reconciliation Month

Any over or under collection of 6-Month Peak Demand, 12-Month Peak Demand and Annual Demand at the end of each PGA year shall become a beginning balance forward for the new PGA year.

Purchased Gas Adjustment and Refund Provisions

Purchased Gas Adjustment

The charge per therm for gas sold under all rate schedules shall be increased or decreased by the sum of 1) the difference between the new rate for gas costs and the rate for base average gas costs and 2) the applicable monthly reconciliation for each rate component identified in the Base Average Gas Costs shown on Sheet 1 of 5 of this schedule. All PGA rate adjustment shall be taken to the nearest 0.01 cent per therm.

REFUND PROVISION

Natural gas cost-related refunds received by the Company from its wholesale suppliers resulting from actions taken by the Federal Energy Regulatory Commission (wholesale refunds) may be refunded to customers by means of the PGA schedule. All refunds received by the Company will be placed in a refund account, and the Company shall manage the refund account balance to return outstanding balances to customers as soon as practicable, while allowing for considerations such as those listed below.

The Company shall devise a crediting plan for prospectively returning the account balance to its customers. An outstanding refund account balance sufficient to decrease the gas rate paid by the average residential customer by $0.0010 per therm shall be considered material for these purposes. This does not prohibit the Company from making refunds that would have an effect of less than $0.0010. The Company shall inform the Commission of the crediting plan no later than the date the Company makes its first PGA filing after receiving the refund. The crediting plan shall state the amount of the refund, the current refund account balance, and the proposed distribution of the refund balance to appropriate service categories. In accordance with the crediting plan, each PGA filing shall include a summary of the refund account balance by service category showing the amount refunded through the PGA to date and the anticipated future refunds based on sales data from the Company's approved Gas Supply Plan.

The following factors shall be considered in determining how refund credits shall be distributed for the various pipeline services provided:

1. Wholesale refunds shall be distributed to the pipeline services eligible to receive refunds on the same basis by which related costs were collected.

Purchased Gas Adjustment and Refund Provisions

REFUND PROVISION (continued)

2. To the extent practicable, refund distributions for pipeline services provided shall recognize the payment patterns authorized for those services provided over a recent 12-month period.

3. When executing multiple month refund plans, the Company shall develop an amortization schedule, which appropriately distributes the refund credits for the pipeline service provided.

The following factors shall be considered in determining how refund credits shall be distributed to individual customers:

1. Prospective multi-month refund credits shall be based on an amortization schedule and a resulting pattern of monthly refund credits, which appropriately distributes the credit by the type of service and not by individual customer. Therefore, if the customer changes to another type of service during the refund credit period, the customer will then prospectively receive the refund credit level applicable to the new type of service. New active customers will receive the refund credit level applicable to the customer's type of service.

2. The Company shall provide notice of the refund to customers by means of a billing insert, message, or identified credit.

The Company shall credit interest to the refund account each month on the unreturned refund balance consistent with the interest rate used to calculate interest for customer deposits as defined in PSC 134.061(9)(b).

The Company may file for approval from the Commission to offset refund proceeds with Federal-level regulatory expenses related to the refund.

Notwithstanding the tariff provisions requiring prospective crediting of wholesale refunds, the Company may file for approval from the Commission to execute refunds by means of lump-sum payments or other means if the circumstances of the wholesale refund warrants.

Adjustments to Gas Rates

Pursuant to the Purchased Gas Adjustment Schedule, the Company's base gas rates will be increased or decreased by the amounts shown on Sheet No. 6 under the PGA and Pipeline Refund adjustment columns.

Public Service Commission of Wisconsin
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RATE FILE

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Purchased Gas Adjustment and Refund Provisions

	07-01-03 Base Rate $/Therm	01-01-05 PGA	01-01-05 True-Up	01-01-05 Effective Rate *
RESIDENTIAL (Rg-1)				
Monthly Customer Charge $8.55				
Energy Charge	.8687	.0893	-.0061	.9519
FIRM COMMERCIAL (Cg-1)				
Monthly Customer Charge $12.25				
Energy Charge	.8687	.0893	-.0061	.9519
LARGE COMMERICAL (Cg-2)				
Monthly Customer Charge $17.00				
Energy Charge	.8514	.0893	-.0061	.9346
LARGE VOLUME FIRM (Cg-3)				
Monthly Customer Charge $65.00				
Energy Charge	.7773	.0893	-.0061	.8605
INTERRUPTIBLE (Ig-1) & SEASONAL INTERRUPTIBLE (SIg-1)				
Monthly Customer Charge $125.00				
Energy Charge	.6356	.1228	-.0074	.7510

*Effective Rates are based on Northern Natural Gas Company's Tariff. These rates are subject to change due to finalization of rate case and forthcoming PGA filings.

EFFECTIVE: 01-01-2005
PSCW AUTHORIZATION: 3670-GF-103 LETTER ISSUED: 02-17-2005

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

PRIORITY USE PROGRAM

The Company may limit or deny gas service to new customers and additional service to existing customers when the Company determines it is necessary to conserve remaining supplies of natural gas or if the supplies are totally depleted. A limitation or denial shall be imposed in a uniform manner with the lowest priority being restricted first. For control purposes, the following priority categories are established, of which category 5b constitutes the lowest priority use and category 1 the highest priority use:

Priority	Description
1.	Additional service to existing residential customers.
2. (a)	Additional service to existing commercial customers with daily requirements of 12 Decatherms or less.
(b)	Additional service to existing industrial customers with daily requirements of 12 Decatherms or less.
3.	New residential customers.
4. (a)	New commercial customers with daily requirements of 12 Decatherms or less.
(b)	New industrial customers with daily requirements of 12 Decatherms or less.
5. (a)	Additional service to existing commercial and industrial customers with daily requirements greater than 12 Decatherms.
(b)	New commercial and industrial customers with daily requirements greater than 12 Decatherms.

Definitions

A. Under the Priority Use Program, applications for interruptible service will be treated independently from applications for firm service, in that different limitations or denials may be imposed upon each type of customer depending upon the characteristics of the available gas supply and the type of service requested.

PRIORITY USE PROGRAM

Definitions (continued)

B. Priority 5a and 5b interruptible customers are limited to loads not exceeding 200 Decatherms per day.

C. Priority 1 and 3 are restricted to firm residential customers only.

The Company shall inform the Public Service Commission when changes are made in the availability of gas to various priority groups. The changes will be effective upon the date of filing with the commission. The commission will review the matter and approve the change in availability within 60 days or, in the alternative, notice the matter for hearing and further order.

Availability of Gas by Priority Group:

Natural gas is currently available to the priority-of-service categories as follows:

Priority Group	Status
1	Open
2 (a)	Open
(b)	Open
3	Open
4 (a)	Open
(b)	Open
5 (a)	Open
(b)	Open

Main Extension Rules: All Customers

1. **Mains**

(a) Where extensions to the company's distribution system are made under these rules, title and control of such extensions shall at all times remain with the Company.

(b) Upon written application, the Company will extend its mains to serve new residential, commercial, and industrial customers, subject to the availability of gas supply and provided that each customer to be served, in advance of construction, executes a **Gas Service/Main Line Agreement.** The Company shall require the customer(s) deposit(s) an amount equal to the difference between actual cost of the main extension and the free footage allowance calculated for the customer(s) 30 days after installation or prior to service being initiated, whichever occurs first.

(c) The estimated cost of the main extension shall be calculated based on estimated current year installed costs for similar projects. The unit costs for main extensions as of January 1, 2004, shall be:

MAIN LINE ADDITIONS

PIPE SIZE	COST PER FOOT	PIPE SIZE	COST PER FOOT
		2"	$3.29
3/4" or less	$1.31	3"	$6.62
1 1/4"	$3.28	4"	$5.63

(d) When a larger-than-normal size main is installed to insure adequate service to an area, the customer's contribution will be based on the size main required for its load but no less than 2-inch nominal size.

(e) The free footage allowance(s) for main extension to residential, commercial, or industrial customers shall be calculated using the following formula:

$$\frac{\text{(Customer's annual usage) x (Gross margin produced) – (Service and meter cost not covered by current customer charge)}}{\text{(Annual customer main footage cost)}}$$

(f) As of January 1, 2004, the Annual Customer Main Footage Cost components for 2-inch main shall be:

(i) Annual depreciation cost per foot of new installed main = $0.0948
(ii) Annual cost of capital per foot of installed main = $0.3219
(iii) Annual Average maintenance cost per foot of installed main = $0.0248
(iv) Annual customer main footage cost = $0.0948 + $0.3219 + $0.0248 = $0.4415

Main Extension Rules: All Customers

The free footage allowance for main extensions for the average residential service customer shall be 401 feet.

(g) The company may consider requests for gas service requiring main extensions received concurrently from a number of prospective customers as a series of individual requests or as one joint request. If considered individually, any required contribution will be determined for each customer in accordance with Schedule No. Mx-1, Main Extension Rules: All Customers, and based on the allowance and main required by that customer. If considered as a joint request, any required contribution will be determined by comparing the total extension cost to the combined allowances of the customers and prorated among the customers. However, if in the company's sole judgment such apportionment would be discriminatory, the company will consider customer class, usage, location, and other factors in allocating the required contribution among the customers. The method to be used will be determined by the company and applied in a manner to minimize confusion over contribution and/or refund policies.

(h) An additional installation charge of $5.00 per foot plus actual cost for special equipment or contractors shall be required whenever installation is through frost or rock. This charge shall be computed on the total footage installed and is in addition to the normal footage charge for the main extension. The frost construction period is generally seasonal from November 15 to April 15. This seasonal charge may be waived if, in the judgment of the company, unusual construction conditions are not present at the time of actual installation. This seasonal charge shall be waived if application for the installation is received by the company prior to November 1, and the premises are at that time in a condition to permit the installation of the facilities.

(i) It is understood that the Public Service Commission of Wisconsin may, from time to time, order a waiver of these provisions as a condition of ordering that gas service be rendered. As such, the company may be ordered to extend gas distribution facilities under terms not in conformity with this extension rule.

Main Extension Rules: Refunds

The following refund policy applies to all main extensions for which a customer contribution was required, except for those made within developments. (See Schedule Mx-1, Main Extension to Serve Developments, Paragraph 1, Item (d), for refund policy for developments.)

1. If within five years after installation of a main extension for which a contribution is required, one or more additional customers are connected to the extension by a service lateral, the company will make a refund annually, or sooner at the company's sole discretion or credit the monthly bill to the current record owner of the premises for which the extension was installed. The amount of the refund will equal the allowance for additional customers as determined in accordance with Schedule No. Mx-1, Main Extension Rules: All Customers. If the extension was made as a result of a joint request, the company will allocate the refund in the same manner used to allocate the contribution.

2. Unless otherwise provided by written agreement at the time a contribution is made, the right to receive refund of any contribution held hereunder shall attach to the ownership of the premises at each service location, and any refund shall be made to the person who owns such premises at the time the refund becomes due.

3. The refund of any payment made in advance of construction shall not include interest and shall not exceed the original payment.

4. In the event that multiple customer main extensions occur such that an original main extension, which required a contribution from the original customers, is extended further to serve additional customer(s), the company, at its sole discretion, reserves the right to re-evaluate the contribution requirements for the new customers in conjunction with those of the original main extension. The calculated additional contribution required will be added to the contribution for the original installation to determine the combined extension contribution requirements. In case the average contribution requirement of the combined extension is less per customer than the original extension(s), the combined extension shall be considered a single extension and the new customer(s) shall be charged the respective contribution requirement(s). The previous contributor(s) will be refunded the excess of their respective contributions over the recalculated contribution requirements. In case the recalculation of the combined extension(s) results in an average contribution greater than the per customer cost of the original extension(s), the additional main extension will be considered by itself a separate extension and no refund will be made to the original contributor(s).

Main Extension Rules: Refunds

5. No refund of a contribution will be made after five years from the date service was made available to the location for which the contribution was made. In no case will the total refund exceed the amount contributed.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Main Extension Rules to Serve Developments

Upon request of a developer for gas service to a development for which a main extension is required, the company will make such installation subject to the availability of gas supply at that location and in accordance with the general provisions of Schedule No. Mx-1, Main Extension Rules: All Customers, and the following provisions:

(a) The developer will furnish a recorded plat, map, or print of the development showing the location and nature of the area for which gas service is requested. The characteristics, nature, and amount of initial gas load to be served shall be indicated.

(b) The developer shall execute a **Subdivision Main Extension Payment Agreement** with the company.

(c) The developer shall pay in advance to the Company the total cost of the required main installation including that portion of the main installation that may be required outside of the recorded plat.

(d) The Company will refund or credit the developer an amount equal to the allowance for mains determined by the formula contained in Schedule No. Mx-1, Main Extension Rules: All Customers, for each customer within the platted residential or commercial subdivision that begins to use natural gas service, within a period of five years, or until the refund amount equals the total cost of the required main extension, whichever is earlier. Such refunds shall be a single lump sum payment made at the end of such period, without interest.

(e) In no event shall the refund or credit exceed the developer's original payment.

(f) The development to be served includes five or more building sites.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Service Line Extension Rules: All Customers

1. A service line (lateral) is a distribution line that transports gas from a common source of supply (main) to:

   (a) A customer meter or the connection to the customer's piping, whichever is farther downstream or,

   (b) The connection to a customer's piping, if there is no customer meter.

2. Upon completion of a **Gas Service/Main Line Agreement**, the company will install at no charge up to 100 feet of service lateral determined as follows:

   (a) The footage will be measured from the customer's property line that is most nearly parallel to the company's main from which the service lateral is installed to the normal service entrance.

   (b) The normal service entrance shall be the customer's wall nearest to the main, or within 10 feet of that wall, or as close to such wall as is safe and practical.

3. The following non-refundable charges shall be made for the original installation of service piping:

Nominal Size of Pipe	First 100 Feet	Excess Footage
3/4" or less	No charge	$ 1.95
1 1/4"	No charge	$ 2.21
2"	No charge	$ 4.85
3"	No charge	$ 8.09

4. All mains and all service lateral piping from the company's main to and including the meter shall belong to the company and be subject to alteration or removal only by the company, regardless of whether any charges were made to the customer.

5. Alterations or relocations of existing service laterals necessitated by construction, reconstruction, remodeling, demolition or removal of the customer's structures will be made by the company and charged to the customer.

Service Line Extension Rules: All Customers

6. An additional installation charge of $5.00 per foot plus actual cost for special equipment or contactors shall be required whenever installation is through frost or rock. This charge shall be computed on the total service lateral footage installed and is in addition to any excess footage charges. The frost period is generally seasonal from November 15 to April 15. This seasonal charge may be waived if, in the judgment of the Company, unusual construction conditions are not present at the time of actual installation. This seasonal charge shall be waived if application for the installation is received by the Company prior to November 1, and the premises are at that time in a condition to permit the installation of the facilities.

7. The company shall not be required to install a service lateral prior to the time the premises to be served are piped and equipped to use gas service.

8. Service lateral replacements that are required because of deterioration or obsolescence will be made by the company at no charge to the customer.

9. Service lateral stubs from the company's main to the curb line, which may be required by municipal ordinance or requested by a property owner prior to the installation of permanent pavement, will be installed with no charge. Extension of such stubs to the customer's premises will be made under the terms of Schedule No. Mx-1, Service Extension Rules: All Customers.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Inactive Service Laterals: All Customers

1. A service lateral that was deactivated due to lack of use in accordance with Public Service Commission of Wisconsin rules will be subject to a minimum $300 reactivation charge.

2. If, in the judgment of the company, the deactivated service lateral is no longer usable, a new service lateral shall be installed. In addition to the $300 minimum reactivation charge, above, all applicable charges for an original service lateral listed on Schedule No. Sx-1, Service Line Extension Rules: All Customers, shall be assessed to the customer.

3. The Company will assess the applicable monthly customer service charge to an applicant that contracted with the Company for a service lateral installation and who has not activated natural gas service within six months of the lateral installation.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Excess Flow Valves: All Customers

(a) Upon request, the Company will install an optional excess flow valve, provided the customer pays the applicable installation charge to the Company. The customer will be required to bear all costs associated with the excess flow valve including but not limited to installation, repair, maintenance removal and replacement.

EXCESS FLOW VALVE ADDITIONS

Installed at time of new gas service $76.00 per unit

Installed on existing gas service $161.00 per unit

Service Rules

Application for Gas Service

A customer desiring gas service must make application to the Company before commencing use of the Company's service. Along with this application, a certificate of compliance form must be supplied listing test records of that installation. A current contractor's liability insurance form must also be on record at the Company office. The Company reserves the right to require a signed application or a written contract for the service to be furnished. Receipt of gas service, however, shall cause the Company to consider the receiver as a customer of the Company, subject to its rates, rules and regulations, whether service is based upon a signed application, contract, or otherwise. All applications and contracts for service shall be made in the legal name of the party to be obligated to pay for the service.

Subject to its rates, rules and regulations, the Company will continue to supply gas service until ordered to discontinue, and the customer will be responsible for payment of all service furnished until discontinued.

Any service requested and not activated within six months from the date of installation as per customer instructions will be subject to the minimum monthly service charge beginning the sixth month.

Availability

Gas at pressures higher than Company's Standard Service Pressure of 7 inches water column will be made available to a customer upon request if high pressure gas is available at the customer's premises or may be made available in accordance with Company's filed extension rules, and such high pressure is required for proper operation of the customer's present or proposed utilization equipment.

When a High Service Pressure is made available as provided above, the Company and the customer shall agree upon a specific service pressure. The customer shall provide all regulation and over-pressure protection equipment.

Measurement

For the purposes of correcting high-pressure gas measurements, the following values will be used:

Temperature base:	60 degrees F	
Assumed atmospheric pressure:	14.4 p.s.i.	Approx. altitude 1200
Pressure base:	14.73	

Service Rules

Point of Delivery
Unless otherwise provided by written agreement, ownership of gas shall pass from the utility to the customer at the outlet of the utility's meter measuring the delivery of such gas, or at the outlet of the regulator where metering is at a pressure above base pressure and the utility furnishes a regulator at the meter outlet.

Gas Piping and Equipment
The customer shall furnish and install all building gas piping and gas utilization equipment. Such gas piping and equipment shall be installed and maintained at all times in accordance with requirements set forth by properly constituted authority and by the Company. The Company assumes no responsibility in connection with the installation, maintenance or operation of gas piping and equipment beyond the meter outlet.

The Company reserves the right to discontinue gas service at any time after reasonable notice when practicable if such gas piping and equipment is in an unsatisfactory or unsafe condition in the opinion of the Company. The Company may, however, at any time require the customer to make such changes in the equipment or use thereof as may be necessary to eliminate any hazardous condition(s).

The piping, meters, and appurtenances used in furnishing gas service to the customer have a definite capacity, and therefore no material increase in load or equipment shall be made without first making arrangements with Company for the additionally gas supply.

Utility Equipment on Premises Being Served
All meters and regulators and other facilities placed on any premises by the Company for the purpose of rendering gas service shall, unless otherwise expressly provided, be and remain the property of the Company. The customer shall provide a suitable place for the meter satisfactory to the Company. The customer shall see that said meters are protected from damage or accident and shall permit no person other than the agent of the Company, or a person lawfully authorized to do so, to remove, inspect, or tamper with it.

The customer shall be liable and shall reimburse the Company for all damage to the Company's equipment and for all loss resulting from interference or tampering therewith. Upon the discovery of any such damage or interference the Company shall have the right to terminate service. Service may be restored upon the customer's payment of all losses and damages to the Company and the current reconnection charge. Further interference or tampering by that customer shall be cause for permanent discontinuance of his/her service.

Service Rules

The Company will furnish gas to a customer at any one location through a single service. The Company reserves the right to modify, change or exchange its facilities on the customer's premises, provided, that where any such modification, change or exchange is made for the Company's convenience, the Company will bear the expense thereof, including the expense of change required in the customer's house piping. If the Company, at its option, supplies gas to a customer at more than one metering point at one location, then the volume of gas supplied for the same class of service will be combined for billing purposes.

Where there is a change of any kind on the premises of the customer in operations or by reason of construction, reconstruction, alteration or demolition, which in the judgment of the Company makes the relocation of the installed gas service facilities of the Company necessary, or if the relocation of the gas service facilities of the Company is requested by the customer, the Company will move such facilities at the customer's expense to a location on the customer's premises acceptable to the Company.

The customer will, without compensation, make or procure satisfactory conveyance to the Company of adequate rights of way for installation of pipe and other company facilities necessary and incidental to furnishing service to the customer. In case the customer is not the owner of the premises, the customer shall secure the owner's consent for the installation and maintenance on the premises of all gas piping and other gas equipment for supplying gas service to the customer.

Company will maintain and test its metering equipment in accordance with accepted standard practices as specified in Wis. Admin. Code ch. PSC 134. Whenever a meter is found to have a weighted average error of more than 2% fast as tested in the manner specified in Wis. Admin. Code § 134.28, a recalculation of bills for service will be made for the period of inaccuracy assuming an inaccuracy equal to the weighted average error. Weighted average error refers to 80% of the open rate plus 20% of the check rate. The recalculation will be made on the basis that the service meter should be 100% accurate.

If the period of inaccuracy cannot be determined, it will be assumed that the full amount of inaccuracy existed during the last half of the period since the previous test was made on the meter; however, the period of accuracy shall not exceed one-half of the required test period.

If the average gas bill of a customer does not exceed $10 per month over the refund period the monthly consumption of which the refund is calculated may be averaged.
If the recalculated bills indicate that more than $1 is due an existing customer of $2 is due a person no longer a customer of the Company, the full amount of the calculated difference between the amount paid and the recalculated amount shall be refunded to the customer. The refund to an existing customer

will be a credit to the current bill. If the amount of the credit is greater than the current bill, the amount in excess of the current bill shall, at the discretion of the customer, be made in cash or as credit on future bills. If a refund is due a person no longer a customer of the Company, a notice will be mailed to the last known address, and the Company will upon request made within three months thereafter refund the amount due.

Whenever a meter with a rated capacity of 400 cubic feet per hour (CFH) or more is found to have a weighted average error of more than 2% slow, the Company will bill the customer for the amount the test indicates has been undercharged for the period of inaccuracy, which period shall not exceed the last two years the meter was in service unless otherwise ordered by the Commission after investigation. No back billing for an inaccurate meter will be made if the rated capacity of the meter is 399 cubic feet per hour or less, the amount of the back bill is less than $50, or the customer has called to the company's attention the meter's accuracy and the company failed within a reasonable time to check it.

Back billing will be required for any size meter if the meter did not register, an incorrect correction factor or meter constant was applied, the meter or service were tampered with, an incorrect index or gear ratio was applied, meters were switched between customers, or rates were misapplied.

Owner's Consent
The customer will, without compensation, make or procure satisfactory conveyance to the Company of adequate rights of way for installation of pipe and other Company facilities necessary and incidental to furnishing service to the customer.

In case the customer is not the owner of the premises or of the intervening property between such premises and the utility main, the customer shall assist the Company as necessary in obtaining consent for the installation and maintenance on the premises or on such intervening property of all gas piping and any other gas equipment required for the supplying of gas to the customer.

Access to Premises
The Company shall at all reasonable times have access to the customer's premises for the purpose of ascertaining the quantity of gas supplied, for the purpose of inspecting, examining, installing or removing its regulators, meters, pipe, fittings or other equipment and for examining and inspecting the customers installation of gas piping and equipment.

Temporary Gas Service
A customer taking temporary gas service shall pay the rates applicable to the class of service rendered, and shall be subject to these rules and regulations. In such case, the Company may require

Service Rules

That the customer pay in advance the cost of the installation and removal of all facilities, including the meter, required to furnish the desired service, less the salvage value of such facilities.

Temporary Suspension of Gas Service
The Company may temporarily suspend service in order to make repairs and improvements in its distribution system. Whenever possible, such changes shall be made so as to cause the least inconvenience to the customer as a whole.

Escaping Gas
The customer will immediately give notice to the Company of any gas escaping in or about the premise.

Periodic Inspection of Customers' Appliances
Periodic inspection is made through the medium of service, during unscheduled visits to the customers premises to re-establish service, or when responding to a possible gas leak situation. Inspections consist of checking burners and pilots for proper operation and observation to the extent practicable, of the condition of controls and safety devices.

The customer is notified as to any improper or unsafe conditions that may be observed. Any necessary adjustments or repairs of the type generally performed by the Company's service organization and requested by the customer are done at the Company's prevailing rates.

No adjustment or services is provided for gas pilots on oil burners or other equipment where use of gas is merely incidental.

No inspection is made when the customer signifies that it is not desired.

The inspection is limited to conventional gas-consuming equipment such as cooking appliances, water heaters, refrigerators, incinerators, clothes dryers, gas space heating and space cooling equipment.

The Company does not undertake to inspect industrial or commercial process equipment or special gas-consuming appliances.

The Company inspection policy is solely for the benefit of customers and the Company assumes no liability for the condition of any appliances, piping or equipment beyond the outlet side of its meters or for any injury or damage in any way resulting therefrom.

Service Rules

Billing

Bills will be rendered by the Company to customers monthly, or at such other intervals as may be approved by the Public Service Commission of Wisconsin, in accordance with the schedule applicable to each customer's service. Said bills will be made payable at the offices of the company or its authorized agents within the Prompt Payment Period which shall be a period of 20 days after the date the bill was issued. The company shall not waive any properly applied late payment charges.

The word "month" as used herein and in the schedule is hereby defined to be the elapsed time between two successive meter readings, ordinarily about 30 days apart, except that when service at a delivery point is first supplied to a customer or is terminated, a "month" may be an elapsed time between two meter readings of (1) not less than 15 days, nor (2) more than 14 days plus the immediate next reading period.

In the event the total elapsed time a customer takes service is less than 30 days, said period shall be considered as a "month."

All meters will normally be read in hundreds of cubic feet indicated as THERM.

To avoid the necessity of prorating bills for gas service, the following procedure will be used:

1) Less Than Full Month Billing if the Time Between Two Successive Meter Readings is Less Than 15 Days

    a. 1 THERM or less will not be charged to the customer and no bill will be issued for final reading.

    b. For more than 1 THERM used by an existing customer being disconnected, gas used will be added to previous month's usage and a bill will be determined for the total amount thus obtained. The incremental cost over the previous bill will be charged to the customer as a final bill.

    c. For more than 1 THERM used by a new customer being connected, gas used will be added to the next succeeding month's usage and the total amount thus obtained will be billed as one month.

Service Rules

2) If the time between two meter reading dates is 15 days or more but not over one month and 14 days, gas used in that period will be billed in accordance with the filed schedules as one full month period.

3) When a customer takes service for less than a 30-day period (connects and disconnects in that period), the bill rendered for that period shall be on a one-month basis.

If the company is unable to gain access to the meter, a meter reading form may, or if requested by the customer, shall be left. If no form is left, or if the form is not returned in time for the billing operation, an estimated (average) bill may be rendered. In case of emergency, the company may render estimated (average) bills without reading meters or supply meter reading forms to customers. Only in unusual cases or when approval is obtained from the customer, shall more than three consecutive estimated bills be rendered.

DEPOSITS

Residential and commercial customers will be required to make cash deposits or other guarantees as a condition for service, subject to the following requirements:

Residential Customers

New Residential Customers

The Company will require a new residential customer to make a cash deposit or other guarantee, as a condition for new service, only if the customer has an outstanding account balance with any Wisconsin gas utility which accrued within the last 6 years, which at the time of request for new service remains outstanding and not in dispute. In accordance with s. PSC 134.061(1) Wis,. Adm. Code, a deposit will not be required if the customer provides the Company with information showing that his or her gross quarterly income is at or below 200% of federal income poverty guidelines.

The deposit of a residential customer will be refunded after 12 consecutive months of prompt payment. Payment is considered prompt if made prior to notice of disconnection for nonpayment not in dispute.

Existing Residential Customers

The Company will require an existing residential customer to make a cash deposit or other guarantee, as a condition for continued service, only if: (a) the Company has shut off or discontinued service of the customer within the last 12-month period for violation of the Company's filed rules or for nonpayment of a delinquent account not currently in dispute, or (b) the Company finds out that the initial application for service was falsified or (c) the customer had the ability to pay for the utility service but, during the cold weather disconnection rules period, had an arrears amount incurred during that period, that was 80 days or more past due. The Company may request a deposit in this situation even if the customer's

service has not been disconnected. In accordance with s. PSC 134.061(4) Wis. Adm. Code, a deposit will not be required if the customer provides the Company with information showing that his or her gross quarterly income is at or below 200% of federal income poverty guidelines.

The deposit of an existing residential customer will be refunded after 12 consecutive months of prompt payment, as defined in the above section that applies to new residential customers.

Commercial Customers
New Commercial Customers
If the credit of a new commercial applicant for service has not been established satisfactorily to the Company, the applicant will be required to deposit a sum not to exceed the estimated gross bills for any two consecutive billing periods selected by the Company. The following factors will be considered in the establishing whether an applicant's credit is satisfactory:

(a) Credit information from credit reporting services.
(b) Letter of credit from a financial institution or another utility
(c) Applicant's business characteristics, such as type of business, length of time the applicant has operated, the applicant's business experience and knowledge, and estimated size of applicant's bills.
(d) Assets of the business and
(e) Financial condition of the business.

The Company will notify the applicant within 30 days of the request for service as to whether a deposit will be required. The 30-day period will begin from the date the applicant provides all requested relevant information to the Company. If no request for deposit is made within this period, no deposit will be required, except that if the provision pertaining to existing customers applies. If a request for a deposit is made, the applicant will be given at least 30 days to provide payment, or guarantee, or to establish an installment payment agreement.

The deposit of a commercial customer will be refunded after 24 consecutive months of prompt payment. Payment is considered prompt if made prior to notice of disconnection for nonpayment not in dispute.

Service Rules

Existing Commercial Customers
An existing commercial customer will be required to furnish a deposit if the customer has not made prompt payment of all bills within the last 24 consecutive months. Customers requested to make deposits will be given at least 30 days to provide the deposits, guarantees, or to establish installment payment agreements.

The deposit of an existing commercial customer will be refunded after 24 consecutive months of prompt payment, as defined in the above section that applies to new commercial customers.

Conditions of Deposit:
Written Explanations:
The Company cannot require any commercial or residential customer to pay a deposit or establish a guarantee in lieu of deposit without explaining, in writing if requested, why that deposit is being required. The explanation shall include notice of the customer's right to appeal any deposit request or amount required in this provision to the Public Service Commission.

Maximum Deposit:
The maximum deposit for a new commercial or residential account will not exceed the highest estimated gross bill for any two consecutive billing periods selected by the Company.

The maximum deposit for an existing commercial or residential account will not exceed the highest actual gross bill for any two consecutive months within the preceding 12 month review period as determined by the Company, with the following exception: If, during the cold weather disconnection rules period, a customer had an arrears amount incurred during this period that was 80 days or more past due and had the ability to pay for utility service, the deposit will not exceed the highest actual gross for any 4 consecutive months within the preceding 12 month review period, as determined by the Company.

Interest:
Deposits for commercial or residential service will bear interest at a rate determined by the Public Service Commission for each year, payable from the date of deposit to the date of refund or discontinuance of service, whichever is earlier.

Service Rules

Review:
The Company will review the payment record of each residential utility customer with a deposit on file at 12-month intervals. The Company shall not require or continue to require a cash deposit unless a deposit is required, as specified under the provision on existing residential customers, which appears above. Commercial customers' deposits will be reviewed at 24-month intervals, after which time the deposit will be refunded if the commercial customer has paid its bill promptly, as specified under the provision on commercial customers.

Refund:
Any deposit or portion thereof, including accrued interest, refunded to a commercial or residential customer will be refunded by check unless both the customer and the Company agree to a credit on the regular billing. In case of the termination of commercial or residential service, the deposit, with accrued interest, will be credited to the final bill and the balance will be refunded promptly to the customer.

Refusal of Service:
Commercial or residential service will be refused or disconnected for failure to pay a deposit request subject to the rules pertaining to disconnection and refusal of service. (Wis. Adm. Code section PSC 134.062).

Guarantee Terms and Conditions:
The Company may accept, in lieu of cash deposit, an irrevocable letter of credit, or a contract signed by a guarantor satisfactory to the Company whereby payment of a specified sum not exceeding the cash deposit requirement is irrevocably guaranteed. The term of such contract will be for no longer than 1 year for residential service and 2 years for commercial service, but shall automatically terminate after the commercial or residential customer has closed its account with the Company, or at the guarantor's request upon 30 days written notice to the Company.

Upon termination of a guarantee contract or whenever the Company deems same insufficient as to amount of surety, a cash deposit or a new or additional guarantee will be required upon 20-day written notice to the customer. The service of any customer who fails to comply with these requirements will be discontinued upon 8 days written notice, subject to the deferred payment agreement for a residential customer or the establishment of an installment payment agreement for a commercial customer.

The Company will mail the guarantor copies of all disconnect notices sent to the customer whose account he has guaranteed unless the guarantor waives such notices in writing.

Service Rules

Deferred Payment:
In lieu of cash deposit or guarantee, an applicant for new residential service who has an outstanding account accrued within the last 6 years with the same Company has the right to receive service from that Company under a deferred payment agreement as defined in s. PSC 134.063 Wis. Adm. Code for the outstanding account.

A commercial customer or applicant for commercial service of which a deposit is requested has the right to receive service under an installment payment agreement.

Applicability:
The rules pertaining to guarantee terms, and deferred payment, as they appear above, are not applicable to deposits or guarantees made in connection with the financing of extensions or other equipment.

DISCONNECTION AND REFUSAL OF SERVICE

Reasons for Disconnection
Service may be disconnected or refused for any of the following reasons:

1. Failure to pay a delinquent account or failure to comply with the terms of a Deferred Payment Agreement as provided for in s. PSC 134.063 Wis. Adm. Code.
2. Violation of the Company's rules and regulations pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment, if the customer has first been notified and provided with reasonable opportunity to remedy the situation.
3. Failure to comply with deposit or guarantee arrangements as provided for in these rules and regulations.
4. Diversion of service around the meter.
5. The Company may disconnect without notice where a dangerous condition exists for as long as the condition exists. Service may be denied to any customer for failure to comply with the applicable requirements of the rules and regulations of the Public Service Commission or of these rules and regulations, or if a dangerous or unsafe condition exists on the customer's premises.
6. Other reasons as outlined in §§. PSC 134.062 and PSC 134.0622, Wis. Adm. Code.

Reconnection of Service
Reconnection of service shall be made in compliance with § PSC 134.0623, Wis. Adm. Code.

Service Rules

Reconnection Charge:
If reconnection of service is requested for the same location by any member of the same household or place of business when service had been disconnected at the customer's request or for nonpayment of bills, a reconnection charge shall be made. If the period of disconnection is less than twelve months, see Schedule R-1 for the applicable rate.

Disconnection for Delinquent Accounts
A bill for service is delinquent if unpaid after the due date shown on the bill. The Company may disconnect service for a delinquent bill by giving the customer at least 8 calendar days prior to disconnection, a written disconnection notice which may be included with the bill for service. For purpose of this rule, the due date shall not be less than 20 days after issuance.

Disconnection of a Landlord
Wis. Admin. Code § 134.062(6)(c) prohibits disconnection of utility service for "failure to pay for a different type or class of utility service." In the situation of a landlord/homeowner, there is no difference in type or class between the landlord's residence and the rental property; both are classified as residential. When the landlord applies for service in his name at the given location, he is responsible for payment of these bills, regardless or whether he is the actual user. He is simply one customer receiving service at more than one location and responsibility for payment does not change.

If a landlord/homeowner has applied for service under the residential rate for more than one residential dwelling and is the customer of record, charges may be transferred to another residential account for which he is responsible under the following guidelines:

1. Service would not be put in the landlord's name without the utility first obtaining verbal or written consent.

2. If the landlord has informed the company in writing of his intent to be responsible for service between tenants, the landlord will be placed on service and billed for usage between the tenants. The final meter reading (based on an actual read) for the former customer is also the on reading for the landlord.

3. The transfer of arrearages from the rental property to the landlord's residence does not occur until the rental property account has been finaled out or disconnected for nonpayment in the landlord's name.

Service Rules

4. If the landlord/homeowner has several rental properties or units, the arrearages from one location may not be transferred to another rental unit for the purpose of disconnection. However, the arrearages may be transferred to the landlord's own personal account.

5. When collection action is required, the following steps must be taken:

   a. A written notice of transfer will be sent to the landlord/homeowner before the transfer occurs.

   b. Once the transfer has been made and if the delinquent charges remain unpaid, a written notice of disconnection for the landlord's residence will be sent in compliance with the disconnection rules previously outlined.

   c. Landlord/homeowners whose accounts are subject to disconnection action may defer or avoid disconnection of service by making payment, or by making an agreement with the company for an extension of time for a specific period, or by entering into a deferred payment agreement.

Deferred Payment Agreement

The Company shall offer Deferred Payment Agreements to residential customers. The Deferred Payment Agreement shall provide that service will not be discontinued for the outstanding bill if the customer pays a stated reasonable amount of the outstanding bill and agrees to pay a stated reasonable portion of the remaining outstanding balance in installments until the bill is paid. In determining what amounts are "reasonable" the parties shall consider the:

1. Size of delinquent account.
2. Customer's ability to pay.
3. Customer's payment history.
4. Time that the debt has been outstanding.
5. Reasons why the debt has been outstanding.
6. Any other relevant factors concerning the circumstances of the customer.

A delinquent amount covered by a deferred payment agreement shall not be subject to a late payment charge if the customer meets the payment schedule required by the agreement.

If a utility customer has not fulfilled the terms of a deferred payment agreement, the Company may disconnect utility service pursuant to disconnection of service rules, ss. PSC 134.062 and 134.0624, and shall not be required to negotiate a subsequent deferred payment agreement prior to disconnection.

Service Rules

Any payments made by the customer in compliance with a Deferred Payment Agreement, or otherwise, shall be first considered made in payment of the previous account balance with any reminder credited to the current bill.

If a deferred payment agreement cannot be reached because the customer's offer is unacceptable to the Company, the Company will inform the customer in writing why the customer's offer was not acceptable.

Dispute Procedure

Whenever the customer advises the Company's designated office prior to the disconnection of service that all or part of any billing as rendered is in dispute, or that any matter related to the disconnection is in dispute, the Company shall investigate the dispute promptly and completely, advise the customer of the results of the investigation, attempt to resolve the dispute, and provide the opportunity for the customer to enter into a Deferred Payment Agreement when applicable in order to settle the dispute.

After the customer has pursued the available remedies with the Company, he or she may request that the Public Service Commission's staff informally review the dispute issue and recommend terms of settlement.

Any party to the dispute after informal review may make a written request for a formal review by the Commission. To avoid disconnection pending a formal review, the customer must request a formal review by the Commission, in writing, within 7 days of the issue of the informal determination. Service shall not be discontinued or refused because of any disputed matter while the disputed matter is being pursued under the disputes procedure. In no way does this relieve the customer from the obligation of paying charges that are not disputed.

Service Rules

The form of disconnection notice to be used.

DISCONNECTION NOTICE

Date

Customer Name
Address
City, State Zip Code

Account #
Service Address

Dear Customer,

The amount past due on your account is $ _____. We are required by Public Service Commission (PSC) rules to send you this notice 8 DAYS prior to the contemplated date of disconnection.

1. Reason(s) for Disconnection

___ A. Failure to pay delinquent account.
___ B.Failure to comply with terms of deferred payment Agreement that stated you would pay _____.
___ C. Violation of Company rules of service.
___ D. Failure to comply with deposit or guarantee agreement.
___ E. Diversion of service around meter.

2. **Date of Disconnection**

Your service will be disconnected on or after **Day, Month, Date, Year,** unless the account is paid in full or if arrangements are not made to pay under a deferred payment agreement or if equipment changes are not made in keeping with the reason(s) listed above.

3. **Immediately contact the Company office**

(a) if you dispute the notice of delinquent account.
(b) if you wish to negotiate a deferred payment agreement.
(c) if any resident is seriously ill.
(d) if there are extenuating circumstances such as: infants, young children, aged, or handicapped residents, residents on life support systems or equipment, residents who have mental retardation or other developmental or mental disabilities.

4. **Serious Illness - Continued or Restored Service**

Residential service will be continued or restored for 21 days if you submit a statement from a licensed Wisconsin physician or notice from a public health, social service official, or law enforcement identifying the serious illness or protective services emergency of a resident and the period of time during which disconnection would aggravate the circumstances.

5. **Right to Appeal the Public Service Commission**

You may appeal the staff of the PSC if an agreement cannot be made concerning the reason(s) for disconnection or the amount of the utility service bill. The PSC's toll free number is 1-800-225-7729.

6. **Reconnection Charge and Payment Agreement**

If service is disconnected, there is a charge for restoring service of $35. Before service can be restored, payment arrangements will need to be negotiated on the overdue balance.

7. **Deposit Requirement**

Customers whose service has been disconnected may be required to make a deposit or provide other guarantee of future payment. The deposit amount for your service may be $_____.

Service Rules

Billing and Penalty
Meters are read monthly or at such other intervals as may be approved by the Public Service Commission of Wisconsin and bills are issued. Such bills are payable at an office of the Company or to its duly authorized agents during regular business hours. All bills not paid within 20 days of issuance shall be considered delinquent. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued.

If the Company is unable to gain access to the meter, a meter reading form may, or if requested by the customer, shall be left. If no form is left, or if the form is not returned in time for the billing operation, an estimated (average) bill may be rendered. In case of emergency, the Company may render estimated (average) bills without reading meters or supplying meter-reading forms to customers. Only in unusual cases or when approval is obtained from the customer, shall more than three consecutive estimated bills be rendered.

Budget Billing
A budget payment plan is available to all prospective and existing residential customers and to all commercial accounts for which the primary purpose of the service is to provide for residential living (for example a residential apartment building). The budget plan is in accordance with section s. PSC 134.13 (5) Wis. Adm. Code.

A budget payment plan may be established at any time of the year. The monthly budget amount shall be calculated by the utility on the basis of the estimated consumption and estimated applicable rates through the end of the budget year. A budget year begins and ends in July of each year.

An applicant for a budget plan shall be informed at the time of application and an existing budget plan customer on at least an annual basis that budget amounts shall be reviewed and changed every 6 months or more if necessary, in order to reflect current circumstances. Adjustments to the budget amount will be made with the objective that the customer's underbilled or overbilled balance at the end of the budget year shall be less than one month's budget amount. Customers on the budget payment plan shall be notified of adjustments through either a bill insert or message on the bill. When an adjustment is made to a budget payment amount, the customer will be informed of the adjustment at the same time the bill containing the adjustment is rendered.

Service Rules

Customers who have arrearages shall be allowed to establish a budget payment plan by signing a deferred payment agreement for the arrears. Budget payment plans shall be subject to the late payment charge. In addition, if a budget payment is not made the customer shall be notified with the next billing that if proper payment is not received subsequent to this notification, the next regular billing may effectuate the removal of the customer from the budget plan and reflect the appropriate amount due.

At the end of the budget year, if an underbilled or overbilled balance exists in a customer's account, the balance shall be handled as follows:

1. A customer's debit balance will be paid in full or, at the customer's option, on a deferred basis.
2. A customer's credit balance will be applied against the customer's account or, at the customer's option, a refund shall be made.

Billing on Other Than Monthly Basis
Where an applicant or customer is unable to furnish either the required cash deposit or a satisfactory guarantor, or where the customer's business is of a hazardous or temporary nature, the Company may, at its option, bill such applicant or customer on other than a monthly basis with a corresponding adjustment in the deposit or guarantee requirement and disconnect procedures.

This rule does not apply to the financing of extensions or other equipment.

Public Service Commission of Wisconsin

Midwest Natural Gas, Inc.

Technical Terms and Abbreviations

Classes of Service:

Residential Service applies to domestic use in each separately metered private dwelling and separately metered family apartments.

Commercial Service applies to each separately metered commercial establishment or business enterprise.

Industrial Service applies to any large consumer that cannot be classified as residential or commercial. Normally such customers are engaged in manufacturing or processing enterprises.

Interruptible Service applies to those customers that agree to comply with the requirements of the interruptible rates including interruption of service when required.

Commodity Charge is the charge made for gas service, which varies with gas sold. In each rate schedule the commodity charge is quoted per unit of gas (cents per THERM).

Gauge Pressure. Pressure indicated by instrument, pressure in excess of atmospheric pressure.

Gas Pressure in distribution mains and pipes is generally expressed in pounds per square inch and may vary from ten to sixty pounds per square inch. Normal delivery pressure to the customer is generally expressed in inches of water column and is approximately seven inches of water column (approximately twenty two one hundredths of one pound per square in gauge pressure).

Gas Mains. Pipes used to carry gas for general or collective use.

Services. Pipes used to carry gas from a main to the meter on customer's premises.