

APPENDIX LIDB – AS

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APPENDIX LIDB-AS

1. INTRODUCTION

- 1.1 This Appendix sets forth the terms and conditions for storage and administration of data in the Line Information Data Base (LIDB) provided by the applicable AT&T Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC) and CLEC.
- 1.2 Definitions of terms used in this Appendix are contained in the General Terms and Conditions, except as specifically identified herein. The following definitions from the General Terms and Conditions are legitimately related to this Appendix: SBC-13STATE, SBC-SWBT, PACIFIC, NEVADA, SNET, SBC-AMERITECH.
- 1.3 Neither SBC-AMERITECH nor SNET own a LIDB. Additionally, SNET does not own a CNAM Database. Both SBC-AMERITECH and SNET obtain data storage and administration for these Databases from SNET Diversified Group (SNET DG). SNET DG is a third-party Database provider of LIDB and CNAM Database Services, which also provides Database storage for other carriers not a party to this Agreement. The terms, conditions, and prices for LIDB and/or CNAM Database data storage and administration in this Agreement will apply to CLEC's data storage and administration of CLEC's Line Records for accounts provided using SBC-AMERITECH's and/or SNET's unbundled local switch ports. Data storage and administration for all other data on SNET DG's LIDB and CNAM Database will be pursuant to an agreement between CLEC and SNET DG. Any use of the possessive in this Agreement as applied to SBC-AMERITECH and SNET will not indicate ownership but shall have the relationship described in this paragraph 2.1.

2. DEFINITIONS

- 2.1 **“Database (or Data Base)”** means an integrated collection of related data. In the case of LIDB, the database is the line number and related line information.
- 2.2 **“Account Owner”** means a telecommunications company, including SBC-13STATE that provides an End User's local service and such company stores and/or administers the End User's associated Line Record Information and/or Group Record Information in a Party's LIDB and/or Calling Name Database.
- 2.3 **“Personal Identification Number”** (PIN) means a confidential four-digit code number provided to a calling card customer to prevent unauthorized use of his/her calling card number. LIDB and/or the LIDB administrative system can store a PIN for those line numbers that have an associated calling card.
- 2.4 **“Query”** means a message that represents a request to a Database for

information.

- 2.5 “**Query Transport Rate**” means a per-query usage rate that applies to certain Queries transported from an SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH STP to the SCP where LIDB resides and back.
- 2.6 “**Validation Information**” means an Account Owner’s records of all of its Calling Card Service and Toll Billing Exception Service.

3. GENERAL DESCRIPTION

- 3.1 SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH’s LIDB is connected directly to a Service Management System (SMS) and a database editor (i.e., LIDB Editor) that provide SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH with the capability of creating, modifying, changing, or deleting, Line Records in LIDB. SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH LIDB is also connected directly to an adjunct fraud monitoring system.
- 3.2 From time-to-time, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH enhances its LIDB to create new services and/or LIDB capabilities. Such enhancements may involve the creation of new line-level or group-level data elements in LIDB. Both Parties understand and agree that some LIDB enhancements will require CLEC to update its Line Records with new or different information. .

4. SERVICE DESCRIPTION

- 4.1 Unbundled electronic access to the LIDB SMS provides CLEC with the capability to access, create, modify or update CLEC’s Line Record Information in LIDB when such records are associated with CLEC’s subscriber accounts that are provided only on CLEC’s own end office switch.
- 4.2 CLEC cannot use any of the unbundled, electronic interfaces SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH provides under this Appendix to access any Line Records CLEC might have in SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH’s LIDB that are administered by a company other than CLEC. This includes, but is not limited to, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH retail accounts, CLEC’s accounts administered by SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH based on Local Service Requests, and resold accounts.
- 4.3 Electronic Interfaces - Where available, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH has two unbundled electronic interfaces. These interfaces are the Service Order Entry Interface and the Interactive Interface.

4.3.1 Service Order Entry Interface

- 4.3.1.1 The Service Order Entry Interface provides switch-based CLEC's with unbundled access to SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB administrative systems that is equivalent to SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's own service order entry process. Service Order Entry Interface allows CLEC to electronically transmit properly formatted records from CLEC's service order process or other data source into the LIDB administrative system. SBC-SWBT also provides the Service Order Entry Interface to requesting CLECs that use SBC-SWBT's UNE local switch ports. PACIFIC, SBC-AMERITECH, and SNET will also provide requesting CLECs that use those ILEC's UNE local switch ports within one hundred eighty days (180) upon request unless otherwise offered earlier.
- 4.3.1.2 CLEC will access the Service Order Entry Interface through a remote access facility (RAF). The RAF will provide SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH with a security gateway for CLEC's access to the Service Order Entry Interface. The RAF will verify the validity of CLEC's transmissions and limit CLEC's access to SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's Service Order Entry Interface. CLEC does not gain access to any interface, database, operations support system, or other SMS.
- 4.3.1.3 SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH will provide CLEC with the file transfer protocol specifications CLEC will use to administer CLEC's data over the Service Order Entry Interface. CLEC acknowledges that transmission in such specified protocol is necessary for SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH to provide CLEC with Data Base Administration and Storage.
- 4.3.1.4 CLEC can choose the Service Order Entry Interface as its only unbundled electronic interface to a SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB administrative system or CLEC can choose to use this interface in conjunction with the Interactive Interface SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH provides under this Appendix. CLEC understands that if it chooses to use only the Service Order Entry Interface, CLEC will not have access to any data administration

capabilities available solely to the Interactive Interface that CLEC has chosen not to use.

4.3.1.5 CLEC understands and agrees that its access to SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB administrative system through the Service Order Entry Interface will be limited to its subscribers' Line Records that are not assigned to SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH for administration.

4.3.2 Interactive Interface

4.3.2.1 The Interactive Interface provides CLEC with unbundled access to PACIFIC's and SBC-SWBT's LIDB administrative systems that is equivalent to PACIFIC's and SBC-SWBT's access at its LIDB DBAC. Interactive Interface provides CLEC with the ability to have its own personnel access CLEC's records via an application screen that is presented on a computer monitor. Once CLEC has accessed one of its Line Records, CLEC can perform all of the data administration tasks PACIFIC's and/or SBC-SWBT's LIDB DBAC personnel can perform on PACIFIC's and/or SBC-SWBT's own Line Records. SBC-AMERITECH and SNET will provide CLEC with an Interactive Interface within one hundred twenty days (120) upon request unless otherwise offered earlier.

4.3.2.2 CLEC's access to the LIDB administrative system through the Interactive Interface will be limited to CLEC's subscribers' Line Records that are not assigned to PACIFIC and/or SBC-SWBT for administration.

4.3.2.3 CLEC's access to the Interactive Interface will be through a remote access facility (RAF). The RAF will provide a security gateway for CLEC's access to the Interactive Interface. The RAF will verify the validity of CLEC's transmissions and limit CLEC's access to the Interactive Interface and the LIDB administrative system. CLEC does not gain access to any interface, database, operations support system, or other SMS through this Appendix.

4.3.2.4 CLEC will use hardware and software that is compatible with the LIDB administrative system CLEC will access through the Interactive Interface.

4.3.2.5 CLEC can choose to request the Interactive Interface as its only unbundled electronic interface to a LIDB administrative system or CLEC can choose to use this interface in conjunction with the Service Order Entry Interface that **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** provides under this Appendix. CLEC understands and agrees that if it chooses to use only the Interactive Interface, CLEC will not have access to any data administration capabilities available solely to the Service Order Entry Interface that CLEC has chosen not to use.

4.4 Tape Load Facility Interface (applies to SBC-SWBT only)

4.4.1 Tape Load Facility Interface provides CLEC with unbundled access to Tape Load facilities in those **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** ILECs that use such facilities to load data into LIDB and/or the LIDB administrative system. **SBC-SWBT** is the only **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** ILEC that uses Tape Loads.

4.4.2 Tape Load Facility Interface allows CLEC to create and submit magnetic tapes for input into a LIDB administrative system and/or LIDB.

4.4.3 Tape Load Facility Interface is available only for special occurrences, such as CLEC's initial load of data, updating CLEC's entire data store for a new LIDB capability, and when CLEC's updates exceed one hundred thousand (100,000) Line Records over and above CLEC's normal daily update processing.

4.4.4 CLEC can choose one of two options for using the Tape Load Facility Interface. These options are the Single Tape Option and the Multiple Tape Option.

4.4.5 Single Tape Option

4.4.5.1 CLEC will create and deliver one set of tape(s) to **SBC-SWBT**'s Line Validation Administration System (LVAS) System Administrator. Upon receipt of the tapes, **SBC-SWBT** will load CLEC's updates into LVAS. CLEC will limit each tape to 500,000 (five hundred thousand) Line Records or less. **SBC-SWBT** will use these tapes to update or create CLEC's records in LVAS. **SBC-SWBT** will then pass these updates into LIDB over the LVAS-to-LIDB interface at a rate of 200,000 (two hundred thousand) updates per business day where possible.

4.4.5.2 SBC-SWBT will provide CLEC with record format and hardware requirements for such tapes and CLEC will comply with such documentation in creating its tapes. SBC-SWBT will also provide CLEC with the name and address of SBC-SWBT's LVAS System Administrator to whom CLEC will deliver the tapes.

4.4.6 Multiple Tape Option

4.4.6.1 The multiple tape option allows CLEC to bypass the update limitations of the LVAS-to-LIDB interface in the single tape option. It requires CLEC to create one set of tapes using LIDB format and another set of tapes using LVAS format. Upon receipt of the tapes, SBC-SWBT will load CLEC's updates directly into LIDB and LVAS. CLEC will provide SBC-SWBT with a separate set of tapes for each LIDB node and another set of tapes for LVAS. Each tape will conform to the hardware requirements of the location where the tape load will occur. SBC-SWBT will provide CLEC with record format and hardware requirements for the tape load as well as the name and address where CLEC will deliver each set of tapes.

4.4.6.2 SBC-SWBT and CLEC will negotiate mutually agreed upon dates and times for tape loads of CLEC's data.

4.4.6.3 CLEC will use the Tape Load Facility Interface only for CLEC's subscribers' Line Records. CLEC will not use the Tape Load Facility Interface to modify any Group Record nor will CLEC use the Tape Load Facility to modify any Line Record belonging to another Account Owner.

4.5 LIDB Editor Interface

4.5.1 LIDB Editor Interface provides CLEC with unbundled access to SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB Editor that is equivalent to SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's manner of access. LIDB Editor provides CLEC with emergency access to LIDB when a LIDB administrative system is unable to access LIDB or is otherwise inoperable. SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH will also provide CLEC with access to LIDB Editor if the remote access facility is inoperable or otherwise unable to allow CLEC to communicate with a LIDB administrative system.

4.5.2 LIDB Editor Interface is not an interface to a LIDB administrative system. LIDB Editor is an SCP tool accessible only by authorized SBC-SWBT,

PACIFIC, SNET, SBC-AMERITECH employees. CLEC will have access to such **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** employees only for the same purposes that **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** has access to LIDB Editor.

- 4.5.3 **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** limits the use of LIDB Editor Interface to emergency updates of Validation Information. Emergency updates involve Line Record updates to deny ABS requests due to fraud.
- 4.5.4 CLEC understands that its record access through the LIDB Editor Interface is limited to its subscribers' Line Records.
- 4.5.5 When CLEC uses the LIDB Editor Interface, CLEC agrees to complete all necessary documentation confirming its emergency update requests and submitting such documentation to **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** at the time CLEC makes its update request. CLEC and **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will use such documentation to resolve any update disputes regarding CLEC's use of the LIDB Editor Interface.
- 4.5.6 LIDB Editor Interface bypasses LIDB system administration. This bypass results in discrepancies between administrative system data and LIDB data. CLEC agrees that it will confirm all LIDB Editor Interface updates over its electronic unbundled interface or by issuing a Local Service Request (whichever method CLEC uses for its ongoing Line Record administration) once administrative system update capability is restored. CLEC understands that if it does not confirm such updates such changes might become reversed during audit processing.

4.6 Audits

4.6.1 LIDB Audit

4.6.1.1 This audit is between the LIDB administrative system and LIDB. This audit verifies that the LIDB administrative system records match LIDB records. The LIDB Audit is against all Line Records and Group Record information in the administrative system and LIDB, regardless of account ownership.

4.6.1.2 **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will run the LIDB audit on a daily basis.

4.6.1.3 The Parties will investigate accounts they administer when such accounts fail the LIDB audit. The Parties will correct any

discrepancies within fourteen (14) days after the discrepancy is identified. The Parties will use their interfaces to the LIDB administrative system to correct such discrepancies.

4.6.2 Source Audit

4.6.2.1 This audit verifies that an Account Owner's Line Records in the LIDB administrative system match the source of the Account Owner's Line Records.

4.6.2.2 The source of Account Owners' Line Records that **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** administers through a service order process will be the **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH**'s billing system that maintains the LIDB data for such Account Owners.

4.6.2.3 **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will provide CLEC with a file containing all of CLEC's Line Records in LIDB that CLEC administers through unbundled electronic interface(s). **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will deliver such file(s) to CLEC electronically over the Service Order Entry Interface.

4.6.2.4 CLEC will use the file **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** provides in Section 4.6.2.3 to audit CLEC's LIDB accounts against CLEC's data source and correct any discrepancies within fourteen (14) days from receipt of the audit file. CLEC will correct all discrepancies using the unbundled electronic interface(s) CLEC has requested under this Appendix.

4.6.2.5 **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will provide CLEC with scheduled and unscheduled Source Audits as set forth following: (i) **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will provide CLEC with a source audit file once per year. Such audit files will represent CLEC's entire data store of Line Records to which CLEC has administrative access. The Parties will mutually agree upon the dates such audit files will be provided; (ii) CLEC can request additional source audit files and **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will work cooperatively to accommodate all reasonable CLEC requests for such additional source audit files.

4.7 LSR Process

- 4.7.1 The LSR Process allows SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH to create and administer CLEC's data on CLEC's behalf through a bundled service order flow. The LSR Process is only available to CLEC when CLEC is providing service to end users using SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's UNE local switch ports.
- 4.7.2 The LSR Process is not an interface to the LIDB administrative system. CLEC can obtain access to SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB administrative system LVAS only through the electronic unbundled interfaces SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH offers in Section 4.3 of this Appendix.
- 4.7.3 CLEC will not have direct access to any of its records that SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH administers through the LSR Process.
- 4.7.4 CLEC will provide complete information in its LSR to SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH so that SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH can populate CLEC's line record completely and accurately. If CLEC's LSR does not contain information needed to populate a data element in LIDB, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH will populate such data element with SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH-defined default information. Such default derivation will apply to all CLECs using the LSR Process that also omit said data element. Use of default information does not relieve CLEC of its responsibility for providing SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH complete and accurate information in LIDB. In the event SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH populates CLEC's Line Records with default information under this paragraph, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH will not be responsible for any claim or damage resulting from the use of such default information, except in the event of SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's gross negligence or willful misconduct.
- 4.7.5 The following applies only to SBC-SWBT.
- 4.7.5.1 SBC-SWBT will transfer LIDB Line Records between local service providers (including SBC-SWBT) based on conversion activity either "as is" or "with changes".

- 4.7.5.2 CLEC will identify through a registration form that **SBC-SWBT** will provide to CLEC, how CLEC's Line Records will be created, transferred, or administered.
- 4.7.5.3 New Connect Activity. If CLEC has operational unbundled electronic interfaces, CLEC can identify whether **SBC-SWBT** will create LIDB Line Records based on an LSR for new connect activity or CLEC will create such Line Records.
- 4.7.5.4 Conversion Activity. CLEC will identify whether **SBC-SWBT** will convert LIDB Line Records from a previous local service provider (including **SBC-SWBT**) to CLEC with changes to end user information or without changes to end user information. If CLEC has operational, unbundled electronic interfaces and CLEC so desires, CLEC can choose to have **SBC-SWBT** delete LIDB Line Records rather than transfer such records to CLEC from the previous local service provider (including **SBC-SWBT**).
- 4.7.5.5 Ongoing Administration. CLEC will identify whether ongoing administration of its Line Records will be done by CLEC directly through its unbundled electronic interface or whether ongoing administration will be done by **SBC-SWBT** based on an LSR submitted by CLEC.

4.8 Fraud Monitoring

- 4.8.1 **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH**'s fraud monitoring system(s) provides CLEC with alert messages. Alert messages indicate potential incidences of ABS-related fraud for investigation. **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will provide CLEC with an alert as set forth in Sections 6.4 through 6.5 of the General Terms and Conditions of the Agreement.

5. MANNER OF PROVISIONING

- 5.1 **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will provide to CLEC, on request, **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH**-specific documentation regarding record formatting and associated hardware requirements of the interfaces **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** provides for LIDB data administration when CLEC chooses to use such interfaces.
- 5.2 CLEC will obtain, at its own expense, all necessary documentation, including documentation regarding record formatting and associated hardware requirements.

- 5.3 **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will input information provided by CLEC into LIDB for the NPA-NXXs and/or NXX-0/1XXs that CLEC will store in **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH**'s LIDB. CLEC shall provide all information needed by **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** to fully and accurately populate a LIDB Line Record. This information may include, but is not limited to, Calling Card Service information, Toll Bill Exception information (such as restrictions on collect and third number billing), class of service information, Originating Line Number Screening information, ZIP code information, and Calling Name Information, depending on the LIDB.
- 5.4 CLEC will furnish, prior to the initial load of CLEC's data, and as requested by **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** thereafter, the following forecast data:
- 5.4.1 the number of working lines per account group
 - 5.4.2 the number of working line numbers to be established
 - 5.4.3 the average number of monthly changes to these records
 - 5.4.4 the number of busy hour queries, by query type
 - 5.4.5 the number of annual queries by query type.
- 5.5 If **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH**, at its sole discretion, determines that it lacks adequate storage, or processing capability, prior to the initial loading of CLEC information, **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will notify CLEC of its intent to not provide to CLEC the Services under this Appendix and this Appendix will be void.
- 5.6 CLEC may submit updated or changed forecasts due to unforeseen events at any time and **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** encourages CLEC to submit such forecasts as soon as practical. **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** may request revised forecasts, but no more frequently than every six (6) months and then only if **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** has reason to believe there may be significant error in CLEC's latest forecast.
- 5.7 CLEC will furnish all Line Records and Group Records in a format required by **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** to establish records in LIDB for all working line numbers, not just line numbers associated with calling card PIN or Toll Billing Exceptions (TBE).

- 5.8 CLEC is solely responsible for all Line Records for which CLEC is the Account Owner. This includes all data, data administration, Line Records that CLEC creates, Line Records that SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH creates on CLEC's behalf, or Line Records that are transferred to CLEC as a result of CLEC becoming the provider of local service to the End User(s) associated with such Line Records.
- 5.9 The unbundled electronic interfaces offered in this Appendix are the sole means through which CLEC can directly administer its Line Records in SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB.
- 5.10 If CLEC resells the services associated with its Line Records to a third party, and those Line Records remain in an SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB, CLEC will administer those records through the unbundled electronic interfaces SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH offers in 3.3.1.1 through 3.3.1.2.5 of this Appendix, so that companies that query the SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB will receive correct and current information regarding the reseller's identity and the services the reseller provides to its subscribers.
- 5.11 CLEC will administer its data in SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB in such a manner that SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's accuracy of response information and consistency of available data is not adversely impacted.
- 5.12 CLEC will use either the LSR Process or unbundled electronic interfaces for all accounts that use the same NECA, Inc. company code.
- 5.13 If CLEC has operational unbundled electronic interfaces and CLEC has chosen to create its own records in LIDB, CLEC will create its records within twenty-four (24) hours of SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's deletion of any previous Line Record or, if there is no previous Line Record, within twenty-four (24) hours of providing the end-user with dial tone.
- 5.14 If CLEC administers its Line Records directly through unbundled electronic interfaces and CLEC does not provide service using an SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's UNE local switching port, CLEC will delete its LIDB Line Records associated with an end-user disconnecting telecommunications service. CLEC will delete such Line Records within twenty-four (24) hours of disconnection.
- 5.15 CLEC will also delete Line Records from SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB when CLEC migrates Line Record from an SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB to another LIDB or LIDB-like

Database unless CLEC otherwise arrange with SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH to delete such records on CLEC's behalf.

- 5.16 If CLEC begins providing local services before CLEC completes and returns to SBC-SWBT its LSR Process registration form, SBC-SWBT will treat CLEC's LSRs as if CLEC had elected to administer all activity on its Line Records directly through an unbundled electronic interface.
- 5.17 SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH will provide the capability needed to perform query/response functions on a call-by-call basis for CLEC's Line Records residing in an SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH LIDB.
- 5.18 With respect to all matters covered by this Appendix, each Party shall adopt and comply with SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's standard operating methods and procedures and shall observe the rules and regulations that cover the administration of the LIDB administrative system and the Sleuth System, as set forth in SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH practices. The Parties acknowledge that SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH may change those practices from time to time.
- 5.19 Administration of the SCP on which LIDB resides, as well as any system or Query processing logic that applies to all data resident on an SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB is the responsibility of SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH. CLEC acknowledges and agrees that SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH, in its role as system administrator, may need to access any record in LIDB, including any such records administered by CLEC over unbundled electronic interfaces. SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH will limit such access to those actions necessary to ensure the successful operation and administration of SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's SCP and LIDB.
- 5.20 If CLEC creates its Line Records directly through unbundled electronic interfaces, CLEC will not have to provide on its LSR its end-user marketing and/or service information for LIDB on new connect and conversion activity LSRs. CLEC will also not have to provide its end-user marketing and/or service information for LIDB on an LSR if CLEC will perform ongoing administration of its Line Records directly through unbundled electronic interfaces
- 5.21 SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH will, at its sole discretion, allow or negotiate any access to an SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB. CLEC does not gain any ability, by virtue of this Appendix, to determine what companies are allowed to access information in an SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB. CLEC

acknowledges that when SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH allows an entity to access SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB, such query originators will also have access to CLEC's data that is also stored in such SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB.

5.22 The following applies only to SBC-SWBT

- 5.22.1 SBC-SWBT will identify Line Records it transfers to CLEC's ownership without changes in end-user information by setting the record status indicator of the Line Record to a transitional value. CLEC must confirm that it provides the same services to the end-user as did the previous local service provider by changing the record status indicator back to a value of stable. If CLEC does not make its confirmation within seven (7) days, of the transfer, SBC-SWBT will convert all billing indicators of said Line Record to a denial value. If such Line Record continues to remain in transitional status, SBC-SWBT will consider the Line Record abandoned by CLEC and delete such Line Record on the twenty-first (21) day after the record's creation. For purposes of calculating the seventh and twenty-first day, SBC-SWBT will count the day of the record's creation as zero (0). SBC-SWBT's ability to delete such Line Records does not relieve CLEC of its responsibility to administer its records accurately and in a timely manner.
- 5.22.2 If CLEC elects to have SBC-SWBT transfer ownership of LIDB Line Records to CLEC as a result of routine LSR activity, and CLEC elects to have such records transferred without changes to end-user data, SBC-SWBT will transfer all pre-existing end-user information, including calling card information, to CLEC's ownership. However, such transfers will result in changes to record ownership information such as Account Owner and Revenue Accounting Office (RAO) data as such information is entered by CLEC on its LSR, or default information created from a lack of CLEC's entry of data.
- 5.22.3 If CLEC elects to have SBC-SWBT transfer ownership of LIDB Line Records to CLEC as a result of routine LSR activity and CLEC elects to have such records transferred with changes to end-user data, SBC-SWBT will change every data element in the LIDB Line Record as part of the transfer of ownership. However, SBC-SWBT will not mark such records as transitional. SBC-SWBT will change all LIDB Line Record data elements on such changes based on CLEC's LSR that initiated the Line Record's transfer of ownership. If CLEC did not populate all LIDB data elements on its LSR, SBC-SWBT will create default values for the data

elements or derive the values for the data elements based on other LSR entries.

6. BILLING

- 6.1 If SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH provides CLEC with compensation for data access as set forth in Section 7, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH will provide such data, as is reasonably necessary, to enable CLEC to substantiate Query volumes of CLEC Line Records residing in SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB.
- 6.2 When SBC-13STATE or a third party queries CLEC's data in LIDB and receives a response verifying the End User's willingness to accept charges for the service being provided, CLEC will provide for billing as set forth in either Section 6.2.1 or 6.2.2 of this Appendix.
- 6.2.1 CLEC will bill the appropriate charges to its End Users, on behalf of SBC-13STATE or a third party.
- 6.2.2 CLEC will provide to SBC-13STATE or the third party all necessary billing information needed by SBC-13STATE or the third party to bill the End User directly.
- 6.3 CLEC understands that if CLEC chooses the option set forth in Section 6.2.2 of this Appendix, other providers, including SBC-13STATE, may choose to deny services to CLEC's subscribers.
- 6.4 SNET will charge CLEC a One-Time Administrative Fee Charge ("One Time Charge" as set forth in Appendix Pricing. Additional Administrative Fee Charges ("Additional Charge"), approved in writing by CLEC and incurred by SNET during Service set up shall be passed on to CLEC on an individual case basis. CLEC shall pay such One Time Charge upon execution of this Appendix and any approved Additional Charges at the time such charges are incurred by SNET and billed to CLEC, in accordance with SNET's invoice.

7. COMPENSATION OPTION

- 7.1 CLEC may elect to receive compensation from SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH for access to CLEC's data in SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's LIDB only as set forth in this Section, Section 7, of this Appendix. SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH offers the terms of Section 7 as a package and such terms are contingent upon CLEC's acceptance of market prices for Query access set forth in Sections 7.2.1 through 7.2.4, as applicable. SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH will not provide compensation to CLEC for access of CLEC's data in SBC-SWBT,

PACIFIC, SNET, SBC-AMERITECH's LIDB other than via this Compensation Option.

- 7.2 Until **PACIFIC** and **SBC-SWBT** have the technical ability to identify record ownership of all Line Records in LIDB, and until **PACIFIC** and **SBC-SWBT** have developed billing processes to provide compensation for access to CLECs data, **PACIFIC** and CLEC and/or **SBC-SWBT** and CLEC will mutually agree upon a method of compensation or true-up procedure. The Compensation Option prices for various Queries are set forth below, as applicable:

7.2.1 **SNET**

7.2.1.1	Validation Query	\$.038 per Query
7.2.1.2	CNAM Query	\$.016 per Query

7.2.2 **SBC-SWBT**

7.2.2.1	Validation Query	\$.026 per Query
7.2.2.2	CNAM Query	\$.0036 per Query
7.2.2.3	OLNS Query	\$.0055 per Query
7.2.2.4	Query Transport	\$.0044 per Query

7.2.3 **SBC-AMERITECH**

7.2.3.1	Validation Query	\$.017228 per Query
7.2.3.2	CNAM Query	\$.012 per Query
7.2.3.3	Query Transport	\$.00012 per Query

7.2.4 **PACIFIC**

7.2.4.1	Validation Query	\$.021 per Query
7.2.4.2	CNAM Query	\$.008 per Query
7.2.4.3	OLNS Query	\$.012 per Query

7.2.4.4 Query Transport \$.00027 per Query

7.3 Based upon the prices set forth in Sections 7.2.1 through 7.2.4 above, **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will credit CLEC for each query against CLEC's non-resold Line Records in **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH**'s LIDB as set forth in this Sections 7.3.1 through 7.3.4:

7.3.1 **SNET**

7.3.1.1 28% paid to CLEC

7.3.1.2 72% retained by **SNET**

7.3.1.3 **SNET** will calculate the amount by multiplying total number of Queries to CLEC's Line Records multiplied by the Per Query Charge, multiplied by CLEC's percentage set forth in Section 7.2.1.1 above.

7.3.2 **SBC-SWBT**

7.3.2.1 Validation \$.01216 per Query

7.3.2.2 CNAM \$.0032 per Query

7.3.2.3 OLNS \$.00396 per Query

7.3.3 **SBC-AMERITECH**

7.3.3.1 Validation \$.0025 per Query

7.3.3.2 CNAM \$.005 per Query

7.3.3.3 During the month when CNAM Queries to CLEC's non-resold Line Records are equal to or greater than 500 thousand Queries for that month, **SBC-AMERITECH** will credit customer \$.006 per Query.

7.3.3.4 During the month when CNAM Queries to CLEC's non-resold Line Records are equal to or greater than 2.5 million Queries for that month, **SBC-AMERITECH** will credit customer \$.007 per Query.

7.3.4 **PACIFIC**

7.3.4.1	Validation	\$.008508 per Query
7.3.4.2	CNAM	\$.0032 per Query
7.3.4.3	OLNS	\$.004908 per Query

7.4 **PACIFIC** and **SBC-SWBT** will waive nonrecurring charges for the initial establishment of LIDB Services (e.g., Validation Query, CNAM Query, and OLNS Query) for CLEC. Subsequent requests for service will incur nonrecurring charges for the activity requested.

8. PRICE AND PAYMENT

8.1 **SBC-AMERITECH** will charge CLEC \$2.00 for every Line Record update it accepts from CLEC via a manual fax.

9. CONFIDENTIALITY

9.1 The Parties' Proprietary Information is subject to the terms and conditions of Section 20 of the General Terms and Conditions of this Agreement.

10. LIABILITY

10.1 In addition to any other limitations of liability set forth in this Agreement, **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will not be liable for any losses or damages arising out of errors, interruptions, defects, failures, or malfunction of a LIDB administrative system, including any and all associated equipment and data processing systems, except such losses or damages caused by the willful misconduct or gross negligence of **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH**. Any such losses or damages for which **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** is held liable under this Appendix shall be limited to actual direct damages, and shall in no event exceed the amount of charges made for a LIDB administrative system during the period beginning at the time **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** receives notice of the error, interruption, defect, failure or malfunction to the time service is restored.

10.2 In addition to any other limitations of liability set forth in this Agreement, **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** will not be liable for any losses or damages arising out of **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH**'s administration of Sleuth or Automatic Fraud Monitoring systems.

10.3 In addition to any other indemnity obligations set forth in this Agreement, CLEC agrees to release, indemnify, defend, and hold harmless **SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH** from any and all claims, demands, or suits brought

by a third party against SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH, directly or indirectly, arising out of SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's provision of service under this Appendix. This provision shall not apply to any losses, damages or other liability for which SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH is found liable as a result of its sole negligence.

- 10.4 In addition to any other indemnity obligations set forth in this Agreement, CLEC further agrees to release, indemnify, defend, and hold harmless SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH from any and all claims, demands, or suits brought by a third party against SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH, directly or indirectly arising out of SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's administration of SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH's fraud monitoring systems, including claims of invasion of privacy, defamation, slander, libel, or false prosecution. This provision shall not apply to any losses, damages, or other liability for which SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH is found liable as a result of its gross negligence or willful misconduct.
- 10.5 In addition to any other indemnity obligations set forth in this Agreement, CLEC further agrees to release, indemnify, defend, and hold harmless SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH from any and all claims, demands, or suits brought by a third party against SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH, directly or indirectly, arising out of CLEC's administration of its data or failure to administer its data under this Appendix.
- 10.6 In addition to any other indemnity obligations set forth in this Agreement, CLEC further agrees to release, indemnify, defend and hold harmless SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH from any and all claims, demands, or suits brought by a third party against SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH, directly or indirectly, arising out of CLEC's refusal to provide billing as set forth in Section 6.2.1 of this Appendix.

11. **DISCLAIMER OF WARRANTIES**

- 11.1 SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR INTENDED OR PARTICULAR PURPOSE WITH RESPECT TO LIDB, LIDB ADMINISTRATIVE SYSTEM, THE SLEUTH SYSTEM, THE AUTOMATIC FRAUD MONITORING SYSTEM, OR ANY INTERFACES REFERENCED IN THIS APPENDIX. ADDITIONALLY, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH

ASSUMES NO RESPONSIBILITY WITH REGARD TO THE CORRECTNESS OF THE DATA SUPPLIED BY CLEC WHEN THIS DATA IS ACCESSED AND USED BY A THIRD PARTY.

12. APPLICABILITY OF OTHER RATES, TERMS AND CONDITIONS

- 12.1 Every interconnection, service and network element provided hereunder, shall be subject to all rates, terms and conditions contained in this Agreement which are legitimately related to such interconnection, service or network element, as provided in Section 2.9 of the General Terms and Conditions.